



Filtration

P.O. Box 6001
Cookeville, TN 38502-6001

***** IMPORTANT SAFETY RECALL *****
Updated Information – Please Read

January 2, 2018

Dear Valued Customer,

This notice is sent to you as an update to our letter dated November 27, 2017 and in accordance with the requirements of the US National Traffic and Motor Vehicle Safety Act. Cummins Filtration and our supplier, A.L. Solutions, have determined that a safety-related defect exists in a population of Fleetguard Diesel Fuel Filters, Part No. FF5418, which were shipped from April 2017 through November 2017. Our records indicate you have received this product during this timeframe and we are asking you to check your inventory for the following part number(s):



FF5418

The FF5418 is also used in FF5418J and maintenance kit part numbers MK12641 and MK13062.

WHY IS A RECALL BEING CONDUCTED?

Parts shipped to you during this time may have undersized threads on the filter lid. This condition may result in inadequate sealing of the filter lid to the filter housing, possibly resulting in a fuel leak. A fuel leak in the presence of a heat source may result in excessive smoke or a fire. This recall applies to all global entities that have purchased the subject filters shipped between April 2017 and November 2017.

Cummins Filtration has already contacted you to remove this part from inventory and vehicles, and we will provide a credit or refund as appropriate.

WHAT SHOULD YOU DO?

1. You should check your inventory for any FF5418, FF5814J, MK12641, and MK13062 products that you received from April 2017 to November 2017.
2. The FF5418 will be boxed and have a label on the individually packaged filter designating 'Made in China' (See Figure 1 on attachment).
3. Any vehicle that was serviced with this part between April 2017 and November 2017 should be inspected to determine if the filter at issue is in use. This can be done by looking at the lid on your fuel filter, which will have one of the three configurations set forth in Figure 2 on the attachment. Only the first configuration (a star shaped drive feature and no mold markings) is subject to this recall.
4. **Unused Parts:**
 - a. For customers located in the United States, return the product to the address below via FedEx Ground using account number 230603529.

Attention: Quality Returns (RMA FTDM-AT6PBC)
Cummins Inc.
20 Logistics Blvd.
Walton, KY 41094

You will find enclosed a label that MUST be completed with one copy affixed to the outside and another copy on the inside of your return packaging. Please complete the form to ensure proper handling of your credit or refund. If you have more than one return, feel free to make copies as needed. For return shipments weighing more than 100 pounds, please call 1-800-22-FILTER (1-800-223-4583), select option 2 for customer assistance and then choose the appropriate option in order to make shipping arrangements.

- b. For International Customers (outside the continental United States, including Canada and Mexico), either return the parts to the address above or properly destroy them to prevent future accidental usage. If you would like to return the parts, please call 1-800-22-FILTER (1-800-223-4583), select option 2 for customer assistance and then choose the appropriate option in order to make shipping arrangements.
5. **Parts in Service:** For any parts in service, replace and dispose such parts (do not return). Email a picture of the top of the lid to [REDACTED]@cummins.com. Subject line must reference RMA FTDM-AT6BC. Please include the information from the attached form in the body of the email to ensure your credit will be properly processed. Cummins Filtration will provide an additional \$25 to cover the labor for each filter that must be serviced as a result of this recall provided all the information requested is provided.
6. **Recalled product in the hands of your customers and owners:** It is critical that downstream resellers and end users be advised of this recall. Accordingly, please take the following action:

Reselling Customers within the United States: You must forward copies of this letter within five (5) business days to any of your reselling customers who may have purchased the recalled products from you. You should instruct them to return all parts to you in order for you to submit appropriately based on items 4 and 5 above for credit.

Reselling Customers outside the United States: You should forward copies of this letter to any of your reselling customers who may have purchased the recalled products from you. You should instruct them to return all parts to you in order for you to submit appropriately based on items 4 and 5 above for credit.

End Users: Please check your records to identify any end-user purchasers of the recalled products and provide their contact information via email to [REDACTED]@cummins.com so that we can notify them of this recall and provide return instructions. Alternatively, at your request, we will provide a letter that you may send to your customers.

NOTE: It is a violation of United States Federal law to sell these recalled filters.

WHOM SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact the Cummins Filtration Customer Care Center at 1-800-22-FILTER (1-800-223-4583), select option 2 for customer assistance and then choose the appropriate option.

Cummins Filtration is taking this action in the interest of your personal safety and satisfaction with our products. We apologize for any inconvenience and thank you in advance for your attention to this matter.

Sincerely,

Cummins Filtration Warranty



Label on Bulk Packed Filter Box



Label on Individually Boxed Filter

Figure 1: Label Information

This part covered under this recall.



These two parts are not eligible under this recall.



Figure 2: Three Types of FF5418 Lids