

Vehicle Won't Charge or Stops Charging Early When Using a Level II 240-Volt Charger

AFFECTED VEHICLES

2017 Clarity Electric

Some dealers have reported that when plugged into their Level II 240-volt charger, the vehicle won't charge or it stops charging early. We're aware of this issue and have it under investigation.

For now, if you run into this, use a Level I 120-volt charger instead. And for our records, be sure to report it to Tech Line.