



January 24, 2018

Attention: Mazda Dealership General Managers, Service and Parts Managers

Subject: 2014-2016 Mazda6 - Door Sash Molding Concern Special Service Program (SSP) A5

The purpose of this email is to notify you that on January 25th, customers will be mailed a re-notification letter to improve SSPA5 completion rates.

Please ensure that EVERY vehicle coming in for service has a Warranty Inquiry performed to check for any open campaigns.

Thank you for your support in carrying out this campaign.

Sincerely,

A handwritten signature in black ink, appearing to read 'A. Ikemoto'.

Akira Ikemoto
Director, Technical Services Division
Mazda North American Operations

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