## Next Unread Message

# **View Message**

Sent on	02	14	2018	Expires on	02	28	2018			
From	Parts and Service Division									
Subject	Request for Parts: 2018 Accord 2.0 Turbo Disconnected Intercooler Hose									

### PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group

RE: Request for Parts: 2018 Accord 2.0 Turbo Disconnected Intercooler Hose

This message is solely directed to Honda dealership personnel; please handle accordingly. Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

### **Background**

American Honda Motor Co., Inc. (AHM) is investigating certain 2018 Accord 2.0 Turbos with a customer complaint of delay in acceleration and MIL on. To fully understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

#### Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

- 1. Vehicle must be 2.0 Turbo.
- 2. Confirm that the intercooler hose is disconnected (do not attempt to reinstall).
- 3. No repair has been attempted for this issue.

### **Action Required**

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.