

Adding Dealer Contact Information for “Call Dealer” Head Unit Function

Service Category Audio/Visual/Telematics

Section Cellular Communication

Market USA

Toyota Supports
ASE Certification 

Applicability

YEAR(S)	MODEL(S)	ADDITIONAL INFORMATION
2018	Camry	

REVISION NOTICE

January 4, 2018 Rev2:

- Applicability has been updated to exclude 2018 model year Sienna vehicles.
- The Repair Procedure section has been updated.

August 14, 2017 Rev1:

- Applicability has been updated to exclude 2018 model year Avalon vehicles.
- The Repair Procedure section has been updated.

Any previous printed versions of this bulletin should be discarded.

Introduction

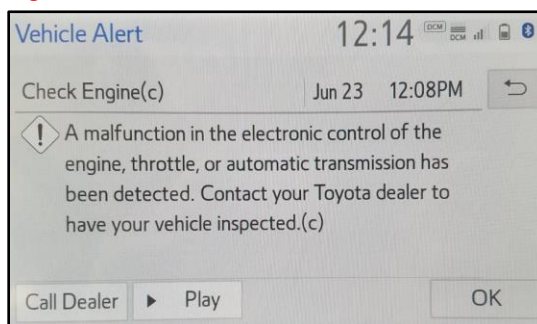
NOTE

This Service Bulletin ONLY applies to 2018 model year Camry vehicles equipped with Service Connect and Entune™ 3.0 Audio Plus or Entune™ 3.0 Premium Audio. These vehicles can be identified by the presence of an SOS button on the overhead console.

When a maintenance alert occurs, a message displays on the head unit with the Call Dealer button. It is important to program the dealer contact information into the head unit to ensure that the customer can schedule service.

Use the procedure in this bulletin to input the dealer contact information for 2018 model year Camry vehicles equipped with Entune™ 3.0 Audio Plus or Entune™ 3.0 Premium Audio.

Figure 1.



Adding Dealer Contact Information for “Call Dealer” Head Unit Function

Warranty Information

OP CODE	DESCRIPTION	TIME	OFF	T1	T2
N/A	Not Applicable to Warranty	—	—	—	—

Repair Procedure

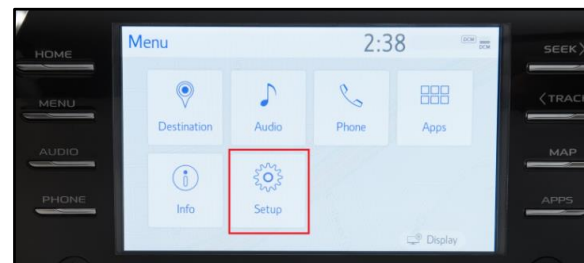
1. Select *Menu* on the head unit.

Figure 2.



2. Select *Setup* on the head unit.

Figure 3.



3. At the Setup screen, scroll down and select *Vehicle*.
4. If equipped with Entune™ 3.0 Premium Audio, go to step 8. If equipped with Entune™ 3.0 Audio Plus, select *Dealer Info* in the Vehicle submenu.

NOTE

Vehicles equipped with Entune™ 3.0 Audio Plus have a black volume knob. A silver volume knob (without a CD player) indicates that the vehicle is equipped with Entune™ 3.0 Premium Audio.

Figure 4.

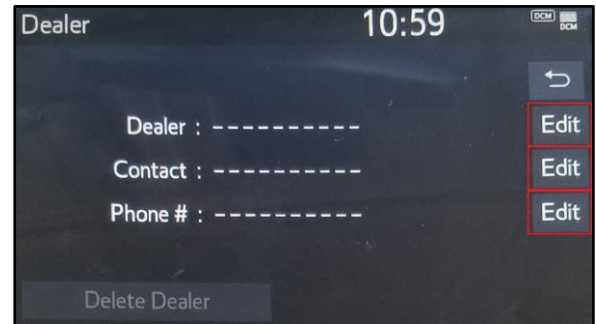


Adding Dealer Contact Information for “Call Dealer” Head Unit Function

Repair Procedure (Continued)

- At the Dealer screen, use the *Edit* buttons to enter the dealer's information.

Figure 5.

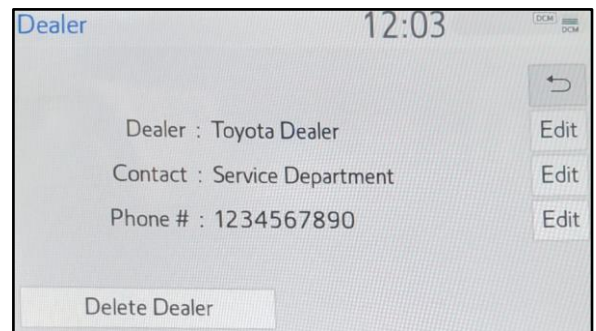


- Once ALL the information has been entered, select the *Home* button on the head unit.
- Confirm that the dealer's contact information is available through the head unit.

NOTE

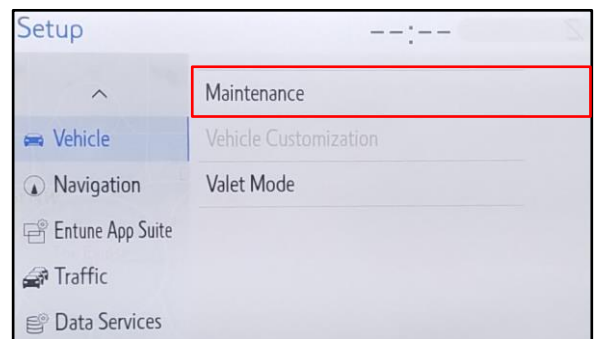
Do NOT proceed with steps 8 – 15 if the vehicle is equipped with Entune™ 3.0 Audio Plus. The repair procedure is complete.

Figure 6.



- At the Vehicle submenu, select *Maintenance*.

Figure 7.

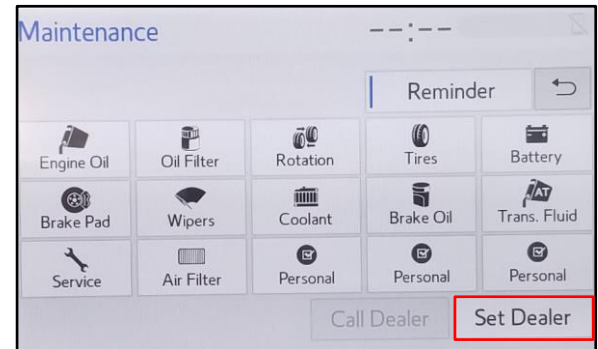


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Repair Procedure (Continued)

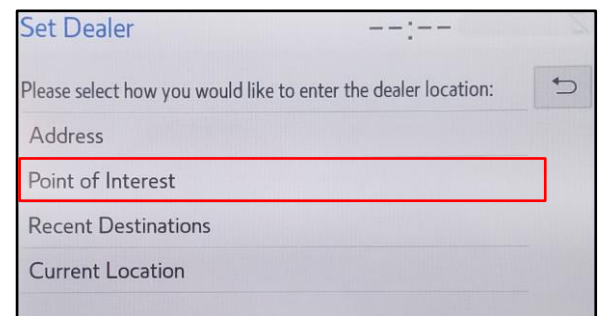
9. At the Maintenance screen, select *Set Dealer*.

Figure 8.



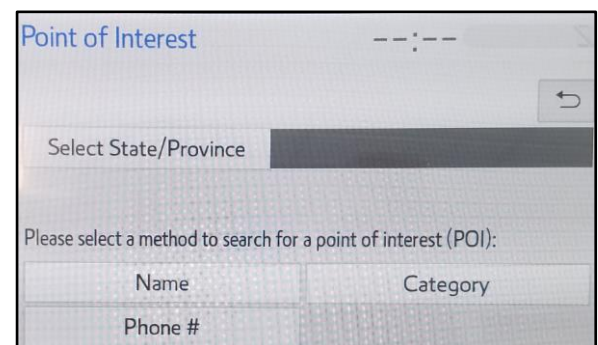
10. At the Set Dealer screen, select *Point of Interest*.

Figure 9.



11. At the Point of Interest screen, select the correct state/province for the dealer.
12. AFTER selecting the correct state/province, input the dealer phone number and select the correct dealer.

Figure 10.



Adding Dealer Contact Information for “Call Dealer” Head Unit Function

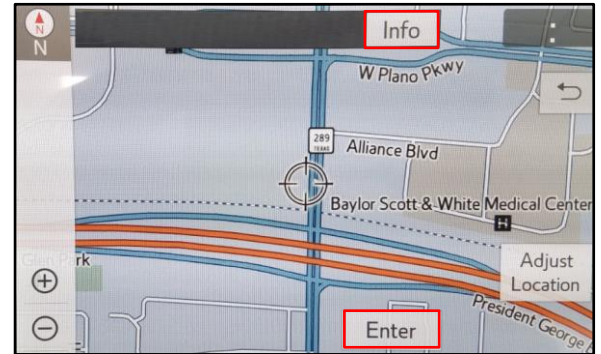
Repair Procedure (Continued)

13. Once the dealer is selected, the map will display. Select the *Info* button at the top of the screen to confirm that the information is correct.
14. If the information is correct, select the *Enter* button at the bottom of the screen.

NOTE

If the information is NOT correct, go back to step 12 and search by dealer name.

Figure 11.



15. To confirm the dealer, use the back arrow on the Dealer screen to go back to the Maintenance screen. Then, select the *Dealer Info* button at the bottom of the screen.

Figure 12.

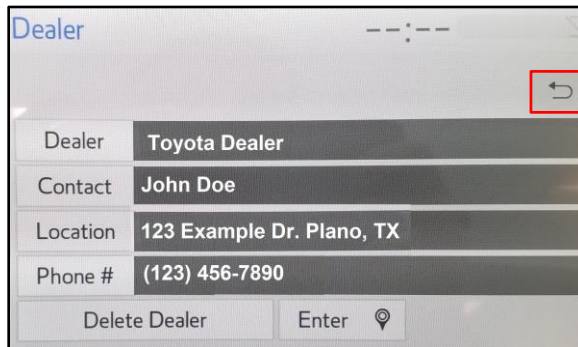


Figure 13.

