



Countries: CANADA, UNITED STATES **Document ID:** IK2200137
Availability: **Revision:** 0
Major System: BUS BODY **Created:** 4/7/2016
Current Language: English **Last Modified:** 1/21/2018
Other Languages: NONE **Author:** Brandon Akridge
Viewed: 53

[Less Info](#)

Hide Details

Coding Information

Copy Link	Copy Relative Link	Bookmark	Add to Favorites	Print	Provide Feedback	Helpful	Not Helpful
		 View My Bookmarks				 1	 0

Title: Bus Passenger Window Troubleshooting

Applies To: Bus windows built after 4/17/17

CHANGE LOG

Please refer to the change log text box below for recent changes to this article:

12/19/2017 - Initial Article Release

DESCRIPTION

This document will guide the user through corrective actions to window operations

SYMPTOM(s)

Emergency Exit Windows-Handle is hard to open and close. May feel like it is binding or operating irregularly.

SPECIAL TOOL(s) / SOFTWARE

Tool Description	Tool Number	Comments	Instructions

SERVICE PARTS INFORMATION

Kit Description	Part Number	Quantity Required	Notes
WD-40® Specialist® DIRT & DUST RESISTANT DRY LUBE PTFE SPRAY or an equivalent PTFE dry lubricant can be used	Purchase locally		

DIAGNOSTIC STEP(s)

Emergency Exit Window--

 WARNING:	
Enter Warning Here	

CAUTION:	
Enter Caution Here	

Step	Action	Decision
# 1	DIAGNOSTIC: Is the handle (see figure 1) on the emergency exit window harder than normal to operate. May feel like it is binding or operating irregularly. Cold weather may also impact ability to open.	Yes. Apply dry lubricant as illustrated in repair steps below
		No. iKnow is not applicable

--	--



Figure 1: VKO handle

REPAIR STEP(s)

Emergency Exit Window

1. Open window

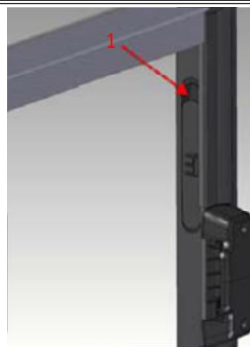


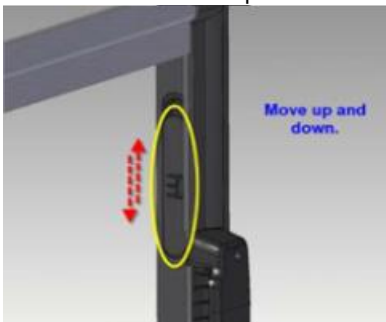
Figure 2: Outer window frame

Item 1: retainer tabs (upper shown)

2. Slide retainer tabs down

3. Apply lubricant in the area shown by the arrow in Figure 2, for both the upper and lower retainer tabs.

4. Move retainer tabs up and down as shown below, to allow lubricant to enter mechanism



5. Apply lubricant to area shown below in Figure 3, the cover does not have to be removed



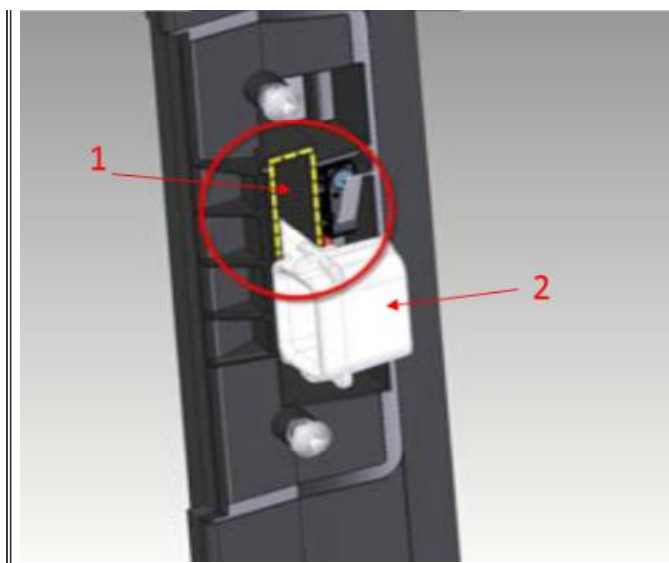


Figure 3: Inner handle slide and switch area (cover removed for clarity)

Item 1: lubrication area

Item 2: handle catch

6. Move handle catch up and down, to allow lubricant to enter mechanism

7. Close window

8. Wait 30 seconds after closing window and operate window normally

9. If an excess of lubricant is present, it can be cleaned by using a clean rag that is moistened with soapy water (dilute a tea spoon of Dawn dishwater soap into a gallon of water). Wipe excess away and then rewipe with a dry clean rag. DO NOT wipe inside or around switch area (figure 3 item 1).

WARRANTY INFORMATION

Warranty Claim Coding:

Refer to the [Warranty Coding Manual](#) for Group and Noun Codes.

Standard Repair Time(s):

Refer to the [SRT Manual](#) for Repair Times

OTHER RESOURCES

[Master Service Information Site](#)

Hide Details

Feedback Information

Viewed: 52
Helpful: 1
Not Helpful: 0

No Feedback Found