FIELD SERVICE CAMPAIGN – 17129

11 January 2018

SUBJECT:
HX® Series Sleeper Speakers

MODELS INVOLVED:
HX® Series

DEFECT DESCRIPTION:
Certain HX® Series sleeper cab models may have been built with incorrect speakers in the sleeper.

ELIGIBILITY:
This procedure applies ONLY to vehicles marked in the International® Service Portal℠ with FSC 17129. Also complete any other open campaigns listed on the Service Portal at this time.

TOOLS REQUIRED:
No special tools required

PARTS REQUIRED:

Part Number	Description	Quantity
3529890C1	Speaker Radio CXL 5 1/4 8 OHM	2

Table 1 Parts Information

WORK INSTRUCTIONS

WARNING! To prevent property damage, personal injury, and / or death, park vehicle on hard flat surface, turn the engine off, set the parking brake, and install wheel chocks to prevent the vehicle from moving in both directions.

WARNING! To prevent personal injury and / or death, always wear safe eye protection when performing vehicle maintenance.

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WARNING! To prevent property damage, personal injury, and / or death, keep flames or sparks away from vehicle and do not smoke while servicing the vehicle's batteries. Batteries expel explosive gases.

WARNING! To prevent personal injury, adjust the audio volume to a safe and reasonable sound level. Excessive noise can permanently damage hearing.

1. Park vehicle on a flat surface.
2. Shift transmission to Park or Neutral and set parking brake.
3. Turn vehicle ignition to Key OFF position.
4. Install wheel chocks.
5. Locate two speakers in lower back panel of sleeper.

NOTE: Save fasteners for reuse.

6. Remove four speaker mounting screws from speaker and set aside for reuse.
7. Disconnect speaker from harness and discard speaker.
8. Connect replacement speaker to harness.
9. Align and position speaker into lower back panel of sleeper. Install with previously removed four mounting screws and tighten securely.
10. Repeat Steps 6 through 9 for second speaker.

WARNING! To prevent personal injury, adjust the audio volume to a safe and reasonable sound level. Excessive noise can permanently damage hearing.

11. Turn ON audio system / radio. Verify there is sound coming from speakers with little or no distortion.
12. Turn OFF audio system / radio.
13. Remove wheel chocks.

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LABOR INFORMATION

Operation number must appear on all claims.

Operation Number	Description	Time
A40-17129-1	Replace 2 Sleeper Speakers	0.3 hrs

Table 3 Labor Information

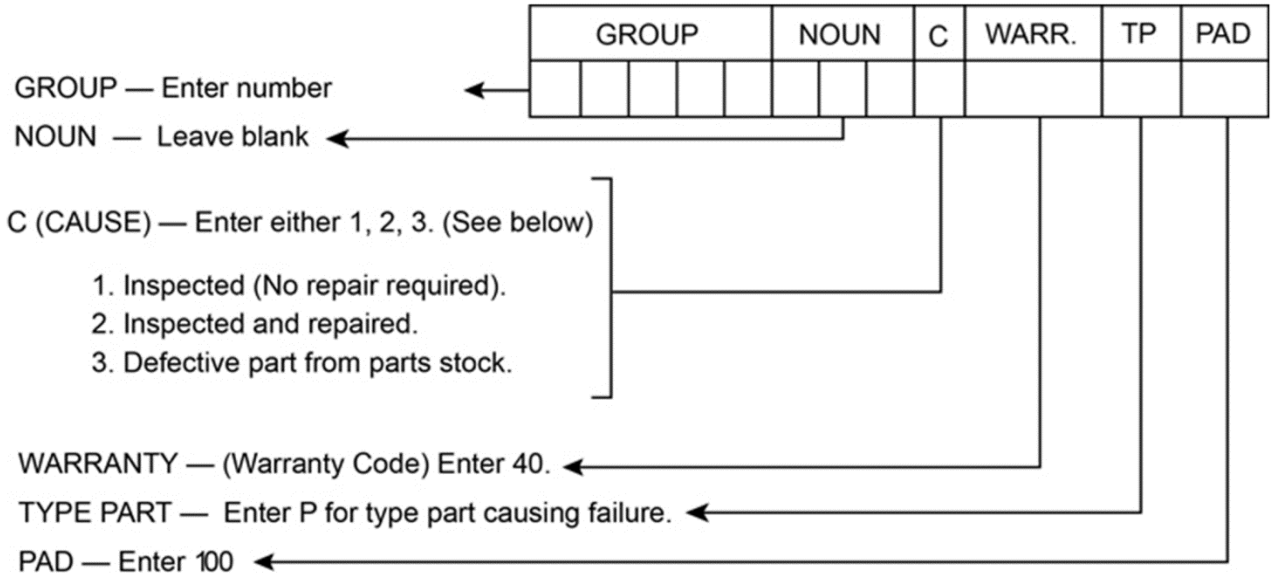
WARRANTY CLAIMS

Warranty claim expense is to be charged to Warranty. Claims are to be submitted in the normal manner, making reference to Field Service Campaign 17129.

Section 7 of the Warranty Policy and Procedures Manual contains further information related to the submission and processing of AFC / Recall claims.

As with all claim submissions, items acquired locally must be submitted in the “Other Charges” tab. The cost of any bulk items (such as a bag of cable tie straps, roll of wire, barrel of oil, or tube of silicone) should be prorated for the cost of the individual pieces / amount used during each repair.

To make sure this important improvement is made in a timely manner, all claims for 17129 activity must be submitted by 11 January 2019 or within the normal warranty period for the component, if after 11 January 2019.



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