



Preliminary Information

PIC6249B Cold Air Blowing From Wireless Charging Dock Area

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Impala	2016 - 2018	All	All	All	All
Involved Region or Country	North America					
Additional Options (RPO)	K4C					
Condition	Some customers may complain of Cold Air Blowing from the Center Console or Cold Air Blowing from the Wireless Charging Mat area. Some customers may also notice that the air flow increases when AC fan speed is increased.					
Cause	The cooling of the cell phone from the wireless charger is connected to the HVAC duct work.					

Correction:

This is by design for the cooling of the phone during charging and should be considered a normal operating characteristic of the vehicle.

Version History

Version	3
Modified	1/12/2017 Updated Correction Section 1/19/2018 Updated Model Years



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