



# Preliminary Information

PIT5606 Intermittent No Crank, No Start, or Reduced Power loss of data multiple U codes or Power door locks intermittently or completely inoperative.

## Product Investigation Review Required

### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
GMC	Acadia	2017 - 2018	All	All	All	All
Cadillac	XT5	2017 - 2018	All	All	All	All
<b>Involved Region or Country</b>	<b>North America</b>					
<b>Condition</b>	<b>Intermittent No Crank, No Start, or Reduced Power loss of data multiple U codes or intermittent Power Door Locks inoperative with DTC's B3125, B3130, B3135.</b>					
<b>Cause</b>	<b>IP harness chaffed at base of steering column, by the I-shaft. We have also seen these DTC's set with backed up water in the HVAC module leaking on the BCM connectors.</b>					

### Correction:

Inspect IP harness at base of steering column, by the I-shaft. If the harness is chaffed, repair damaged wires and zip tie the harness away from the I-shaft.

Also Inspect the HVAC drain hose is properly routed and not plugged if water is leaking in to the BCM.

Engineering is looking in to the concern and the PI will be updated when more information is available.

### Warranty Information

For wiring repairs covered under warranty, please refer to latest version of bulletin [10-00-89-005](#) for warranty information on wire/connector repairs.

### Version History

<b>Version</b>	1
<b>Modified</b>	

