



Preliminary Information

PIC6309A Reduced Propulsion Power without DTCs on Higher Mileage Vehicles

Product Investigation Review Required

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Volt	2011 - 2012	All	All	LUU	MKA
Involved Region or Country	North America					
Additional Options (RPO)	Without RPO YK8					
Condition	Some customers may state that they occasionally see a Propulsion Power is reduced message in the driver's information center that was not present under the same driving conditions previously. If there are no diagnostic codes present that would affect propulsion, then this document may apply to their situation. Please ask the customer for an accurate description of the scenario under which the message occurs and how many times it has happened on the vehicle.					
Cause	This may be caused by a controls issue with normal wear of the high voltage battery. It does not indicate that there is a problem with the battery itself.					

Correction:

There are some cases where this is considered normal. For example, any Volt or Ampera, climbing a steep grade at interstate speeds without proper use of Mountain Mode will encounter this same message without DTCs. If this is the case, refer the customer to proper use of Mountain Mode in the owner's manual. Also, extreme outside temperatures, especially in winter, may cause the message to appear until the battery temperature has stabilized. If a Propulsion Power is reduced message occurs during regular operation, and there are no DTCs present, then contact GM Technical Assistance for direction.

Warranty Information

Labor Operation	Description	Labor Time
5080208	HPCM2 reprogramming after TAC is contacted	0.4
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	01/09/2018- Updated Administrative Detail

