

Programming Failures on Panamera (971) Due to Gateway Coding

Attention: **Service Managers/Service Technicians**

Vehicle Type: **Panamera (971)**

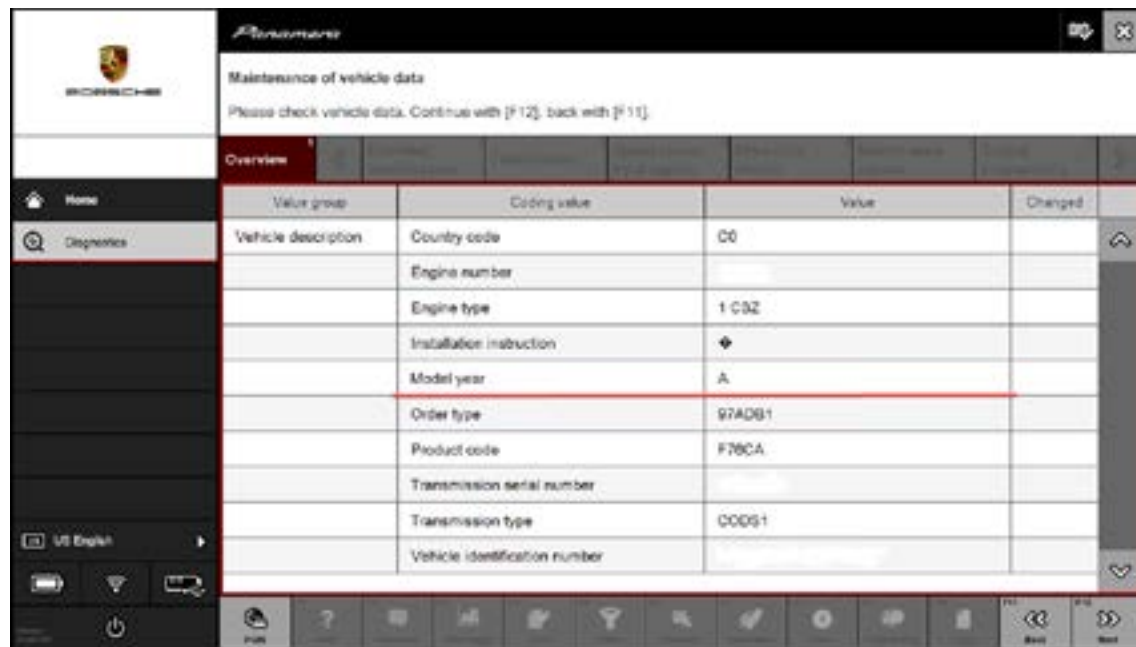
Model Year: **2017 - 2018**

Concern: Incorrect Model Year (MY) coding in Gateway prevents programming

Information: During software updates, it is possible for the Gateway to store an incorrect MY. If this happens, the vehicle will function as normal until the next attempt at Coding/Programming.

During the following Coding/Programming procedure, all attempts will ultimately fail due to the incorrect MY. This includes 'Resetting the Maintenance Interval', Function Enabling (e.g. Voice Control), and updates to control units. The investigation of this concern is ongoing.

To correct the MY using the PIWIS Tester 3, enter Diagnostics-> Additional Menu (F7)-> Maintenance of Vehicle Data (MoVD). On the first page, ensure Model Year is set correctly; 2017 = MY H, 2018 = MY J.



Information:
(cont'd)

After correcting the MY, perform an Autocode of the complete vehicle and a Handover.

If the MY is correct and you are unable to perform Coding/Programming functions, submit a Tech-line Assistance Request via PTEC

Labor:

90352550 Control unit for Gateway programmed

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