

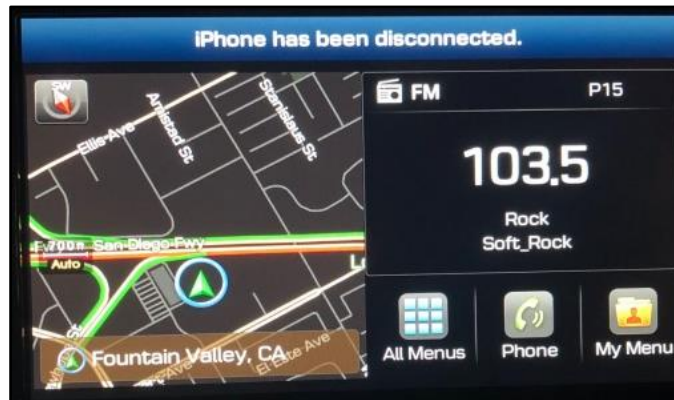


HYUNDAI Technical Service Bulletin

GROUP BODY ELECTRICAL	NUMBER 18-BE-002
DATE JANUARY, 2018	MODEL(S) MULTIPLE MODELS

SUBJECT: AVN5 AND D-AUDIO: APPLE IPHONE FREQUENT BLUETOOTH CONNECTION LOSS

Description: This bulletin describes the procedure to determine if the vehicle's head unit needs to be replaced as a result of the system frequently losing a Bluetooth connection with Apple iPhone devices.



Applicable Vehicles:	Certain AVN5 Equipped Vehicles:	Certain D-Audio Equipped Vehicles:
	<ul style="list-style-type: none"> • 18MY Elantra GT (PD) • 18MY Ioniq PHEV (AE PHEV) • 18MY Sonata (LF) • 18MY Sonata HEV / PHEV (LF HEV/PHEV) • 18MY Tucson (TL) 	<ul style="list-style-type: none"> • 17MY-18MY Elantra (AD) • 17MY-18MY Ioniq EV/HEV (AE EV/HEV) • 17MY-18MY Santa Fe (NC) • 17MY-18MY Santa Fe Sport (AN) • 17MY-18MY Sonata (LF) • 17MY-18MY Sonata HEV (LF HEV) • 18MY Sonata PHEV (LF PHEV)
Applicable Devices	<ul style="list-style-type: none"> • iPhone 6 and Above with iOS10 or higher 	

Warranty Information: Normal warranty applies where applicable.

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Service Procedure:

1. Depress the brake pedal and press the START STOP BUTTON (A) to start the vehicle.



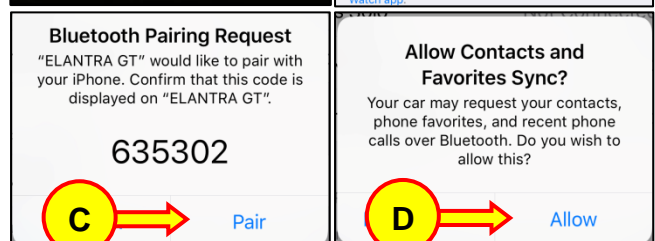
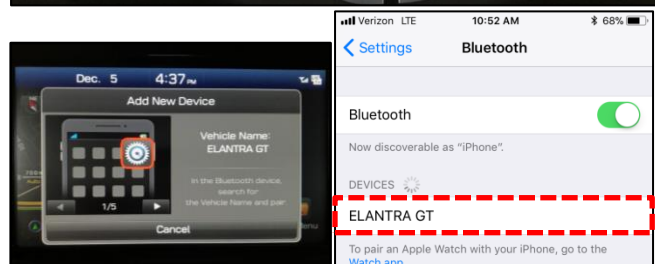
2. Pair your Apple iPhone to the vehicle:

- Press the Answer Call button to begin pairing process (B).
- Select the vehicle name on your phone.
- Tap Pair on Apple device (C).
- Tap Allow on Apple device (D).



NOTICE

If a device has already been paired to the vehicle, then go to Setup->Bluetooth->Bluetooth Connection to pair a new device.



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3. Once the device has been paired successfully to the vehicle, verify the device is not losing connection with the vehicle. (wait 5~10mins)

If the device loses Bluetooth connection constantly (E), then a head unit replacement is needed.

