

To: Hyundai Dealership General Managers, Sales Managers,
Service Managers, Parts Managers, and Warranty
Administrators
From: Hyundai Motor America
Date: 01/08/18
Subject: Update Service Campaign T2M - Inhibitor Switch
Replacement (TSB# 18-01-001)

Hyundai Motor America is adding additional models to Service Campaign T2M. Service campaign T2M provides a service procedure to replace the inhibitor switch on certain 2017-18 Santa Fe Sport, 2017 Santa Fe, 2017-18 Tucson, 2017 Azera, 2017 Sonata, Sonata Hybrid & Plug-in.

In order to identify only those vehicles affected by Service Campaign T2M, it will be necessary to access Hyundai Motor America's "Warranty Vehicle Information" screen via WEBDCS before starting the repair. The "Warranty Vehicle Information" screen will identify affected vehicles with an open Service Campaign T2M.

A listing of VEHICLES is also located on WEBDCS, SERVICE tab, select INFORMATION, and select UNCOMPLETED CAMPAIGN VIN LISTING - Dealer Stock and Retailed.

TSB #18-01-001 is available on Hyundai's Website as of January 08, 2018. It contains instructions on performing the service and submitting the campaign claim.

Inhibitor switch parts ordering will be placed on "Campaign Parts Management" (CPM).

It is IMPORTANT TO SUBMIT A CAMPAIGN CLAIM FOR EACH VEHICLE SERVICED so your dealership can be compensated for your work and Hyundai can maintain accurate records of campaign completions.

LEGAL LIABILITY NOTICE: You are required to keep confidential any and all information and documents provided to you by Hyundai Motor America in the conduct of carrying out work for this service campaign. Hyundai Motor America dealers may use owner information provided for the campaign only for the purpose of conducting and performing this service campaign, and for no other purpose.

Hyundai appreciates your cooperation and support. Questions may be directed to your District Parts and Service Manager or Warranty HELPREP line at 1-877-446-2922.

HYUNDAI MOTOR AMERICA