



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-238

Date: August, 2016

TECHNICAL

Subject: Radio Displays Check DAB or DAB Re-routing Messages at Times

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore Verano	2013	2016			All	All
Chevrolet	Camaro	2013	2015			All	All
Chevrolet	Caprice Cruze Equinox Malibu	2013	2016			All	All
Chevrolet	SS	2014	2016			All	All
GMC	Terrain	2013	2016			All	All

Involved Region or Country	North America and N.A. Export Regions
Additional Options (RPO)	Equipped with Radio RPO Codes UFF, UFU, UHK or UHQ
Condition	<p>Some customers may comment that any of the following messages are displayed on their radio display at times:</p> <ul style="list-style-type: none"> • Check DAB • DAB Rerouting <p>Some customers may report that they heard any of the following audio messages play from the audio speakers of the vehicles:</p> <ul style="list-style-type: none"> • DAB linking set to on • DAB Dynamic Range Control Set to Off • Sorry, the DAB module is unavailable <p>Some customers may also note that this was not experienced until having the radio programmed for another concern.</p>
Cause	This may be the result of a concern that was encountered during radio programming for another concern.

Correction

If you encounter a vehicle with the above concern, program the radio again using the latest USB and SPS calibrations in TIS2web and re-evaluate the concern.

If TIS2web displays a message that advises that the latest USB or SPS calibrations are already present, disregard and proceed with programming anyhow so the current USB and SPS calibrations are overwritten. Refer to *Radio Programming and Setup (UFU, UHQ)* in SI for important USB and SPS programming instructions.

In the unlikely event that this does not resolve the concern, replace the radio.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2810335	Radio Reprogramming with SPS	Use Published Labor Operation Time

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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