

Service Bulletin

File in Section:

Bulletin No.: 16-NA-004

Date: August, 2016

TECHNICAL

Subject:

Intermittent Multiple IPC Warning Lamps Illuminated, Loss of Power Steering Assist, No Crank/No Start, Service Power Steering Message on DIC, Malfunction Indicator Lamp Illuminated, Multiple HSLAN U-Codes Set

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Dianu. Model:		from	to	from	to		
Chevrolet	Equinox	2012	2016			2.41 (LEA)	
GMC	Terrain					2.4L (LEA)	

Involved Region or Country	North America and N.A. Export Regions		
Condition	Some customers may comment on the following conditions: Intermittent multiple IPC warning lamps illuminated. Loss of power steering assist. No crank/no start. Service Power Steering message. Malfunction Indicator Lamp illuminated. Multiple HSLAN U-Codes set.		
Cause	This may be caused by the engine wiring harness chaffing on the edge of the fuel pump cover.		

Correction



/363210

- 1. Inspect the engine wiring harness conduit and wires for chaffing.
- 2. Repair the wires per the *Wiring Repairs* procedure in SI.

- 3. Wrap the engine wiring harness with Polyester Electrical/Anti-Abrasive Tape (PET) or equivalent anti-abrasion tape.
- 4. Using a small metal file, remove any burrs and sharp edges along the fuel pump cover edge in the area illustrated above.
- 5. Position the engine wiring harness away from the edge of the fuel pump cover.

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
5430902	Wire-to-Wire Repair	Use Published Labor Operation Time

Version	2
Modified	July 17, 2016 - Updated Subject and Condition section.