



Service Bulletin

File in Section: -

Bulletin No.: 16-NA-231

Date: July, 2016

INFORMATION

Subject: Radio Display Dim and/or Washed Out While Driving in Bright Daylight

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	Encore	2013	2016				

Involved Region or Country	North America
Additional Options (RPO)	EXCLUDES vehicles with WIPER SYS WINDSHIELD – PULSE, MOISTURE SENSITIVE (RPO CE1)
Condition	Some customers may comment when backing out of a dark area in the daylight, or while driving into bright sun, the display goes dim.
Cause	This condition may be caused by the max dimming level not being bright enough.

Correction

Important: DO NOT replace parts for this condition. Confirm with the customer that the issue is a normal function of the auto headlamp control. You can demonstrate by turning the control to choose lamp control to off. The lamp control is located to the left of the steering wheel.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Customer Information

Please communicate to the customer this condition is a normal operating characteristic of their vehicle. It will not impact the designed performance or reliability of the vehicle. Please share this information with the customer, including a copy of this message.

Labor Operation	Description	Labor Time
3480338*	Verifying Dimming Function for the Radio Display	0.2 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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