

Service Bulletin

Bulletin No.: 16-NA-197 Date: July, 2016

INFORMATION

Subject:	Diagnostic Tip for Sunroof Glass and/or Sunroof Sunshade Inoperative
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Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
Branu.		from	to	from	to		
Chevrolet	Malibu (VIN Z)	2016	2016				

Involved Region or Country	North America, Israel and Korea
Condition	Some customers may comment that the sunroof glass and/or sunroof sunshade is inoperative. DTC B1369 and/or B3664 may also be set.

Correction

Inspect the sunroof wiring harness for a possible loose connection by wiggling the harness while operating the sunroof motor. If the sunroof motor cuts off while wiggling the harness, repair the sunroof wiring harness. If all of the sunroof motor functions work properly, pursue with further diagnostics in SI.

Note: A technician may indicate that after performing the sunroof and/or sunshade relearn that both will function normally.

Version	2
Modified	July 11, 2016 – Adding Korea to involved region, including DTCs B1369 and B3664 and adding a Note under Correction.

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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