



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-228

Date: July, 2016

## INFORMATION

**Subject:** Information on Noise from Transmission When Shifting into Park

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2017			All	All

<b>Involved Region or Country</b>	North America and China
<b>Condition</b>	Some customers may comment about a noise coming from the transmission when transitioning into Park, especially when parked on an incline or decline.
<b>Cause</b>	This noise may be due to the ABS pump. If the vehicle is still moving, the wheel speed sensors detect speed and activate the ABS pump to apply the brakes before the transmission engages the parking pawl.

### Correction

Customers may not realize the vehicle has not come to a complete stop and try to place the vehicle in Park and hear the sound the ABS pump makes. This sound is normal operation and the system is working as designed.



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Educate the customer and instruct the driver to come to a complete stop before placing the vehicle in Park.

<b>Version</b>	1
<b>Modified</b>	

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