



# Service Bulletin

File in Section: -

Bulletin No.: 16-NA-224

Date: July, 2016

## INFORMATION

**Subject:** Diagnostic Tip for Rear Back Up Camera Image Not Working, Blurry, Distorted and/or Has Lines Across It

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Cruze (VIN B)	2016	2016				

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment that the back up camera image is not working, blurry, and/or has lines across it.
Cause	This condition may be caused by the connection at the camera not being properly secured or the wiring harness that goes up the trunk lid may be pinched in the trunk lid hinge.

### Correction

Remove the trunk lid trim panel and inspect for a firm connection of the connector for the camera including checking for any wires that may be backed out of the connector. Also inspect the area around the trunk hinge to ensure there is no contact with the harness.

**Note:** **DO NOT** replace the camera unless you have verified all the above.

Version	1
Modified	

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