

Reference	SSM67377
Models	Range Rover Sport / L494
Title	L494 Range Rover Sport - Visual Appearance of Front Suspension Body Mounts
Category	Body
Last modified	08-Mar-2017 00:00:00
Symptom	111000 Body Panel(s)/Unibody
Attachments	1Right Hand strut mount.jpg (1Right Hand strut mount.jpg)

Content

Issue

On L494 Range Rover Sport reports that the Right Hand Underbonnet Front Suspension Body Mount differs in visual external appearance compared to the left hand side.

Cause

The Right Hand side has a less smooth finish compared to the left hand Side, this is simply a cosmetic issue and the Integrity of the Suspension Body Mount is not affected.

Action:

No repair or replacement is necessary, this communication is for information only and the Suspension Body Mount meets JLR Engineering standards. A photograph of the Right hand Front Suspension Body Mount is attached for identification.

Technicians - Please rate this SSM and provide comments so that future communications can be improved.

1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.

3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.

5 = Excellent – All required information provided to resolve the customer concern.

