

SSM
46495

Some 2015-2017 Escape and MKC vehicles without a vehicle dynamic suspension system and built on 1-Apr-2015 and through 1-Oct-2016 may exhibit a rattle and/or clunking noise from the rear suspension while driving over bumps and/or making turns at low speeds. Suspect rear shock absorbers will compress 2-5 inches of travel before significant resistance is observed. If Workshop Manual (WSM), Section 100-04 diagnostics indicate a rattle and/or clunking noise is coming from the rear shock absorber(s) then refer to WSM, Section 204-02 and replace the rear shock absorber(s) as required. For claiming, use causal part 18125 and applicable labor operations in section 5 of the service labor time standards (SLTS) manual.