

SSM
46440

Some 2017 Fusion, MKZ, Continental and MKX with an instrument panel center mounted speaker may exhibit no audio, navigation inoperative, inability to access audio features with all controls including steering wheel switches and voice commands with Diagnostic Trouble Code (DTC) U0184. If unable to communicate with the audio control module (ACM), remove the radio power fuse for 10 minutes to reset the ACM. Reprogram the ACM to the latest calibration using the Integrated Diagnostic System (IDS) release 104.03 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com. For claiming, use causal part 18C869 and applicable labor operations in section 10 of the SLTS.