ANTI-LOCK BRAKE SYSTEM (ABS) MODULE REPLACEMENT - UNABLE TO COMPLETE PROGRAMMABLE MODULE INSTALLATION (PMI)

TSB 17-0031

FORD:

2013 C-MAX

ISSUE

Some 2013 C-Max vehicles may exhibit the inability to configure the ABS module during the PMI process following an ABS module or hydraulic control unit (HCU) replacement. This concern may be due to a powertrain control module (PCM) calibration which is not compatible with the new ABS module.

ACTION

Reprogram PCM to the latest calibration using IDS release 104.03 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

SERVICE PROCEDURE

| OPERATION | DESCRIPTION | TIME |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| | 2013 C-MAX: Reprogram The Appropriate Modules As Required By The Software Update Includes Time To Clear Codes After Repair (Do Not Use With Any Other Labor Operations) | 0.5 Hr. |

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

| BASIC PART NO. | CONDITION CODE |
|----------------|----------------|
| RECAL | 04 |

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.