

**BUZZ/RATTLE OVER BUMPS - LEFT SIDE DEFROST VENT TRIM PANEL  
- BUILT ON OR BEFORE 13-FEB-2017**

**TSB 17-0024**

**LINCOLN:**

2017 MKC

This article supersedes TSB **16-0156** to add a production fix date.

**ISSUE**

Some 2017 MKC vehicles built on or before 13-Feb-2017 may exhibit a buzz/rattle noise from the left side of the defrost vent trim panel. This is due to the defrost vent trim panel contacting bare metal on top of the cowl close to the windshield.

**ACTION**

Follow the Service Procedure steps to correct the condition.

**SERVICE PROCEDURE**

1. With the protective backing removed, uniformly stack together 3 pieces of polyvinyl chloride (PVC) soft foam tape 164-R4901 from the Rotunda Squeak and Rattle repair Kit 164-R4900 to create a thickness of 9.5 mm (3/8 inch).
2. Insert the PVC soft foam tape lengthwise at the forward edge of the defrost trim panel where it meets the windshield. Position the tape between left speaker grille and defrost air vent opening as shown. (Figure 1)



Figure 1 - Article 17-0024

3. Using a plastic trim tool wedge the piece of PVC soft foam tape down until the tape is no longer visible and will not show in the reflection of the glass.

| Obtain Locally |  |
|----------------|--|
| Part Number    | Part Description   |
| 164-R4901      | Rotunda Squeak And Rattle Repair Kit Soft PVC Soft Foam Tape |

| OPERATION | DESCRIPTION   | TIME    |
|-----------|---|---------|
| 170024A   | 2017 MKC: Install PVC Soft Foam Tape Following The Service Procedure (Do Not Use With Any Other Labor Operations) | 0.3 Hr. |

**WARRANTY STATUS:**

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**DEALER CODING**

| BASIC PART NO. | CONDITION CODE |
|----------------|----------------|
| 78045G66       | 07             |