

2016 Civic Audio/Navigation Issues?

AFFECTED VEHICLES

2016 Civic EX and above

If you get a vehicle in for **any** of these issues, replace the audio unit:

- *Bluetooth*[®] Audio skips.
- There's no sound from Apple CarPlay™ after connecting *Bluetooth*[®], then USB.
- *Bluetooth*[®] can't be turned on.
- *Bluetooth*[®] turns off or disconnects by itself.
- Starting the engine causes *Bluetooth*[®] to disconnect.
- *Bluetooth*[®] Audio skips with incoming calls.
- There are pairing problems with *Bluetooth*[®] HandsFreeLink[®] (HFL).
- Pandora[®] doesn't play after call ends.
- GPS error code 1302 sets.
- GPS initialization screen doesn't complete.
- GPS shows the wrong vehicle location.
- Android Auto[®] doesn't play.
- Voice commands don't work.
- Error message **SXM check tuner** appears.
- System doesn't recognize "SXM" when giving voice commands.
- Rear camera is stuck on in Park.
- Rear camera image doesn't appear when shifting to Reverse.
- LaneWatch[®] image doesn't appear.
- Audio icon doesn't work.
- Home screen doesn't show app icons.
- Screen locks up and/or **Check tuner** message appears.
- Audio display and instrument panel clocks don't match up.