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From	Brad Ortloff, Manager of Campaign Administration Dept.
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Subject	Product Update: Civic 3-Way Coolant Joint
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Today, April 5, 2017, American Honda is announcing a product update for all 2017 Civic 5-Door vehicles to address a possible blocked coolant joint. **A dealer with any new or used units in dealer stock must repair all affected unrepaired units per service bulletin, 17-020 Product Update: Civic 3-Way Coolant Joint, prior to sale.** Refer to VIN inquiry to determine which new or used units in your inventory are affected. American Honda expects to begin customer mail notification in May 2017.

Basic Concern

The 3-way coolant joint between the radiator, the expansion tank, and the engine was manufactured incorrectly and it may be blocked internally. If the joint is blocked, a technician will not be able to fill the cooling system properly during vehicle repairs or during routine maintenance.

Campaign Information

Service bulletin 17-020, is available/posted to the Service Information System as of April 5, 2017, and includes warranty, parts, and repair information related to the recall campaign

Parts

Parts available at launch or campaign.

Tools

The following are regular technician tools and are recommended but not required. Three (3) hose pinch pliers to minimize coolant loss.

Repair/Service Bulletin

Replace the 3-way joint, component installed at the factory, with a known good service part. Details provided in Service Bulletin **17-020 Product Update: Civic 3-Way Coolant Joint** that posted to Service Information System (SIS) as of today April 5, 2017.

Warranty

Detailed information on warranty and repair is available in service bulletin 17-020.

As always, please make sure to check iN VIN Status to determine if a particular vehicle is eligible for these or any other campaigns.

If the attachment of this bulletin is not showing in this message, you can review it in SIS under What's HOT! and or using your regular SIS search engine.

Please contact your respective DPSM with any questions related to this product update. Thank you.