TECHNICAL BULLETIN
JTB00303NAS2
04 FEB 2014

JAGUAR

This reissue replaces all previous versions. Please destroy all previous versions. Only refer to the electronic version of this Technical Bulletin in TOPIx.

> Changes are highlighted in gray

SECTION: 413-01

Rhythmic 'Blip' Noise From Front Door Speakers

AFFECTED VEHICLE RANGE:

XJ Range (X351)
Model Year: 2010-2012
VIN: V00047-V58603

MARKETS:

NAS

CONDITION SUMMARY:

Situation: A rhythmic 'blip' noise may be heard from the front door mid-range speakers. The noise may occur after the vehicle has been shut down for a number of minutes and is then woken up upon entry to the vehicle.

Cause: Under certain conditions, the Instrument Cluster may momentarily reset. This reset induces a ring break, which is identified as a rhythmic speaker 'blip' noise when the vehicle is woken up.

Action: Should a customer express this concern, follow the Service Instruction outlined below.

PARTS:

C2D25223	Instrument cluster	Quantity: 1

TOOLS:

⚠️**NOTE: This document is an 'Active Bulletin' that will display a functional programming shortcut if accessed within a diagnostic session using SDD.**

SDD with latest SDD-DVD and Calibration File; first available on DVD134.01 v.133
Jaguar Land Rover-approved Midtronics battery power supply

WARRANTY:

⚠️**NOTE: Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.**

⚠️**NOTE: DDW requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero.**

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Instrument Cluster - Renew	88.30.20	0.20	42	C2D23729

Instrument Cluster - Configure new	86.99.25	0.30	42	C2D23729

⚠ **NOTE: Normal Warranty policies and procedures apply.**

SERVICE INSTRUCTION:

⚠ **NOTE: The following Instrument Cluster replacement procedure must be initiated with the old Instrument Cluster fitted to the vehicle. Validate the accurate, current mileage has been recorded on the repair order. Make sure a new Instrument Cluster is present before completing this procedure.**

1. ⚠ **CAUTION: A Jaguar Land Rover-approved Midtronics battery power supply must be connected to the vehicle battery during SDD diagnosis / module programming.**

   ⚠ **NOTE: SDD must be loaded with DVD134.01 v.133 or later.**

   Connect the Jaguar Land Rover-approved Midtronics battery power supply to the vehicle battery.

2. ⚠ **NOTE: Follow all SDD screen instructions; install the new Instrument Cluster only when advised to by SDD. Refer to TOPIx Workshop Manual section 413-01 for IC replacement instructions.**

   ⚠ **NOTE: Mileage will automatically be recorded and transferred from the old Instrument Cluster to the new Instrument Cluster during the SDD replacement procedure.**

   Connect the Symptom Driven Diagnostics (SDD) system to the vehicle and begin a new session.

3. Follow the SDD prompts.

⚠ **NOTE: At the end of the Instrument Cluster (IC) SDD replacement procedure, make sure the mileage is correct in the new Instrument Cluster.**

4. Select 'Service functions' from the Session Type screen.

5. Select 'continue'.

6. Select the 'Recommendations' tab, and then select '**Run**' to perform the 'Configure new module – Instrument cluster control module' option.

7. Follow all on-screen instructions to complete this task.

8. Exit the current session.

9. Disconnect the SDD and the battery power supply from the vehicle.