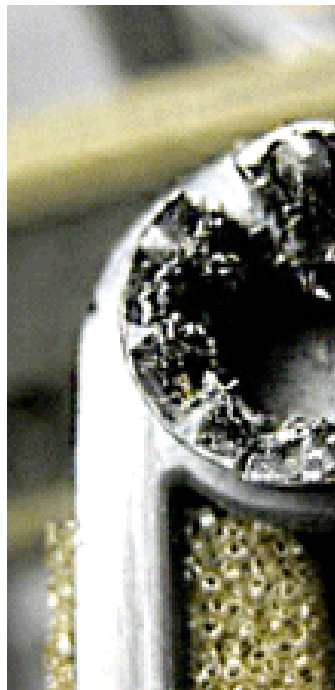




## Technical Information Bulletin

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**01-070**



### **Section**

HVAC - 01

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### **Subject**

T680/T880 HVAC Panel and Temperature Mode Door Repair

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### **Release Date**

3/9/2017

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### **Condition**

Kenworth T680/T880 HVAC panel and temperature mode doors not functioning properly.

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### **Chassis Affected**

All Kenworth T680s and T880s built after 06/21/2015.

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## **Action**

### **Fix-As-Fail**

Kenworth has determined that the HVAC panel and temperature mode doors may fail on certain T680 and T880 vehicles built between 06/21/2015 and 09/26/2016. When a temperature door fails, the operator may experience no change in temperature. When a panel door fails, HVAC air flow may not distribute properly.

Service any unit built after June 21, 2015 with HVAC modules F31-1243, F31-1248, F31-1250, F31-1259 that enters your dealership with either condition stated above by replacing both HVAC panel and temperature mode doors with new parts.

The repair procedure for all other HVAC modules is under development.

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## **Warranty**

Through Standard Warranty, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- 4.0 hours labor to R&R the HVAC panel and temperature mode doors. (Use Quick Claim Code 01-70).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

CLAIM CODING			
Failure Location:	001-001-170	Work Accomplished:	21
Failure Type:	115	Responsibility Code:	05
SRT Code:	001-989	Claim Type:	N
Vendor Code:	01-70		

Take Off Parts Disposition - Return parts to:

Mahle Behr Troy  
 ATTN: Mark Widak  
 2700 Daley Drive  
 Troy, MI 48083

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## **Parts**

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	F31-1259-06	Panel Door
1	F31-1259-07	Temperature Door

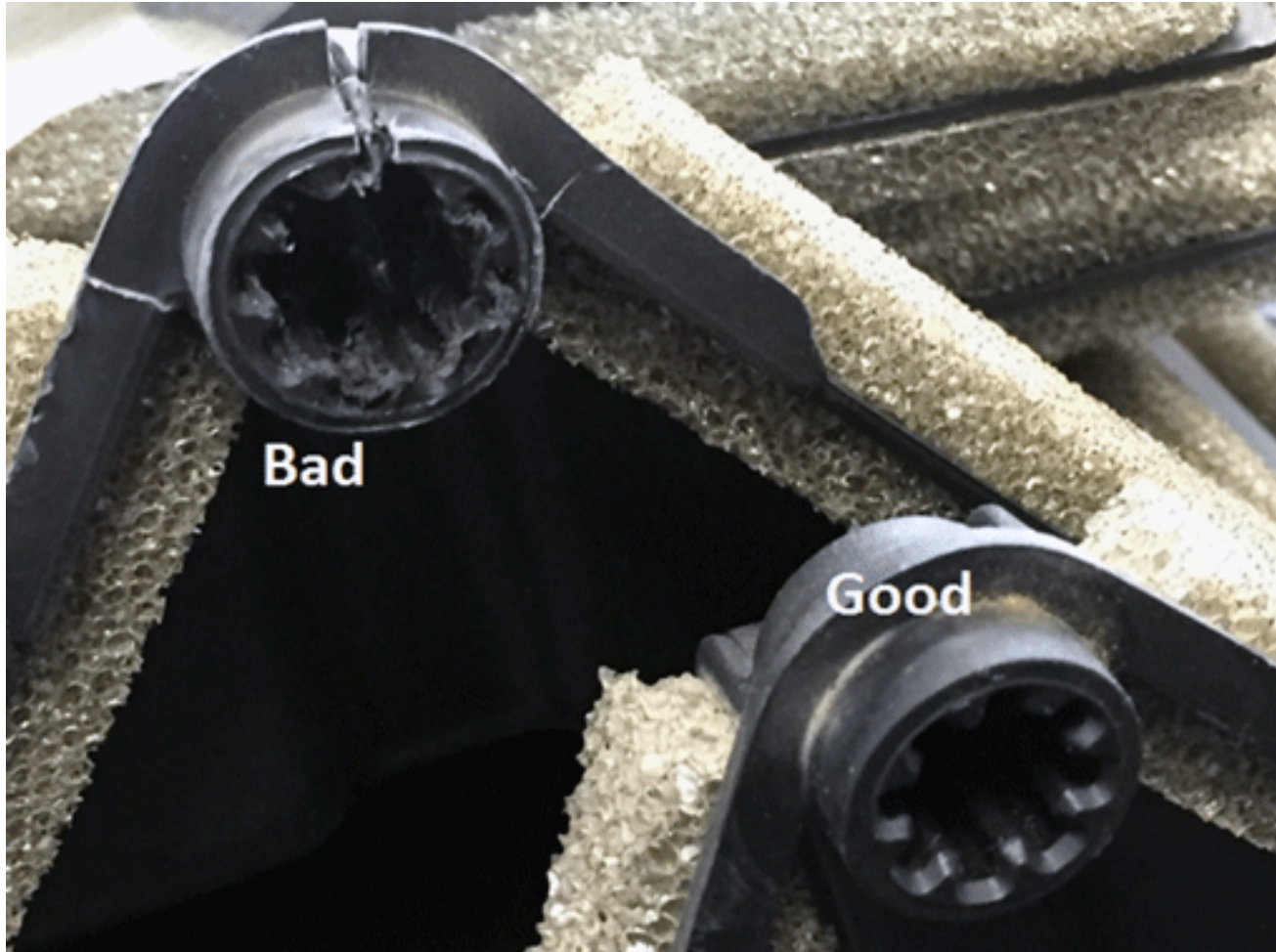
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## **Procedure**

Follow the attached procedure to change both panel and temperature doors on vehicles built after June 21, 2015 with any of these HVAC module part numbers listed below:

- F31-1243
- F31-1248
- F31-1250
- F31-1259

Below are photos of the damaged and undamaged splines:



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## **Attachments**

 [Procedure](#)

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Authored by: GH

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