



Service Bulletin

20-16

Section

01- HVAC

Description

Model 579/567 HVAC Panel and Temperature Mode Doors Not Functioning Properly

Release Date

3/3/2017

Introduction

Fix-As-Fail

Peterbilt has determined that the HVAC panel and temperature mode doors are failing on certain Models 579/567 built between 01/20/2012 and 09/26/2016. When a temperature door fails, the operator may experience no change in temperature. When a panel door fails, HVAC air flow may not distribute properly.

Resolution

Service any unit built after June 21, 2015 with HVAC Modules F31-1243, F31-1248, F31-1250, F31-1259 that enters your dealership with either condition stated above by replacing both HVAC panel and temperature mode doors with new parts.

The repair procedure for all other HVAC modules is under development.

Warranty

Through Standard Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 4.0 hours labor to R&R the HVAC panel and temperature mode doors. (Use Quick Claim Code 20-16).
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

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For Field...	Enter...
Failure Location	001-001-170
Failure Type	115
Claim Type	N
SRT 001-431	4.0 hours labor to R&R Mode Doors

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	F31-1259-06	Panel Door
1	F31-1259-07	Temperature Door

Take Off Parts Disposition - Return parts to:

MAHLE BEHR TROY
 ATTN: MARK WIDAK
 2700 DALEY DRIVE
 TROY, MI ZIP: 48083
 PETERBILT WARRANTY RETURN MDL 579

Labor

Peterbilt will pay for 4.0 hours labor for the R&R of the HVAC panel and temperature mode doors

Procedure

20-16 Procedure to change both panel and temperature doors on vehicles built after June21, 2015 with any of these HVAC module part numbers listed below:

- F31-1243
- F31-1248
- F31-1250
- F31-1259

Below is a photo of the damaged and undamaged splines.



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