Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

Date of Letter

Subject: ESB E177: PACCAR MX-11 Injector Sealing Rings
EXPIRATION DATE: NONE
The VINs are listed on the back of this page

Customer name
Customer address
City, State ZIP

Dear Kenworth Customer,

Certain PACCAR MX engines manufactured during engine model year 2016 may contain fuel injector sealing rings that were produced with a manufacturing defect. Resulting premature wear of the fuel injector sealing ring may cause combustion gases to leak into the fuel system and cause fuel injection system malfunctions.

Failure to replace the fuel injector sealing rings may result in eventual damage to the fuel injector and/or damage to the cylinder head.

The problem is…	**Fuel injector sealing rings susceptible to leaks.**
What your dealer will do…	**Replace the fuel injector sealing rings and inspect for related damage.**
What you must do …	**Contact your Kenworth Dealer to schedule an appointment for repair.**

Kenworth is recalling vehicles affected by this issue to remedy the defect free of charge. The recall will replace the fuel injector sealing rings. Your vehicle is equipped with defective fuel injector sealing rings and is eligible for repair under this recall.

Please contact your nearest Kenworth dealer. To find your nearest Kenworth dealer, please visit Dealer Locator at www. Kenworth.com. This repair may take up to **6.0 hours** of labor depending on vehicle configuration, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this campaign.

If you require further information about this campaign, reimbursement of a pre-notification remedy associated with this campaign or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department, phone 425-828-5000.

Federal regulation requires that any vehicle lessor receiving this campaign notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,

Shondip Chakravarty
Director of Customer Service
Kenworth Truck Company