August 11, 2016

Subject: 616-1 SmartNav Software Update

Customer Name
Address
City, State Zip

Dear Peterbilt Customer,

Your vehicle (listed on the back of the letter) is eligible for a software update for the SmartNav system. This software has three primary features it will address; a) prevent intermittent shutdown and restart of the SmartNav system, b) add MP3 (CD/USB) functionality, and c) improved navigation response and accuracy.

You may download the software update yourself when connected to the internet or have any Peterbilt dealer perform the update for you at no-charge. See the information at the bottom of this page to perform the update or contact your dealer to schedule an appointment.

We apologize for any inconvenience caused by this delay in availability of these SmartNav features.

Thank you,

Douglas K. Gunter

Doug Gunter
Director of Warranty
Peterbilt Motors Company

SAMPLE

Customer update instructions are available at:
http://www.peterbilt.com/technology/smartnav/

- **Scroll down to the bottom to "Internet Browsing"**
- **Select "*Step-by-step guide on performing system updates*"**
- **Select "*CoPilot PACCAR Dealerships Points of Interest (POI) Update Instructions*"**

For installation questions call: 1-866-253-7027