



**IMPORTANT SERVICE  
INFORMATION FOR:**

- ✓ SERVICE MANAGER
- ✓ SERVICE ADVISOR
- ✓ TECHNICIAN
- ✓ PARTS DEPARTMENT
- ✓ WARRANTY PERSONNEL

BULLETIN NUMBER:  
**IB10-X-004H**

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GROUP:  
**MISCELLANEOUS**

## **ENGINEERING INFORMATION REQUEST – MIMAMORI ECU (HEALTH REPORT) DOWNLOAD**

### **AFFECTED VEHICLES**

- 2011-2018MY Isuzu N-Series

***This bulletin supersedes service bulletin IB10-X-004G. This bulletin is being revised to update for a new trouble code requirement. Please discard previous bulletin IB10-X-004G.***

### **INFORMATION**

In an effort for continuous improvement, Isuzu has a need to obtain Mimamori ECU (Health Report) information. It is critical to obtain Mimamori ECU information during the repair process. This information will be used by Isuzu Engineering to help determine "root cause" for customer's concerns and develop/validate a field fix.

Isuzu recognizes that the success of gathering this Mimamori ECU information is dependent upon the dealer technician. Because of this need, Isuzu will compensate the dealer/technician for their time and effort to provide critical information.

When a vehicle is presented to a dealer for repair and a DTC is stored in one or more of the control modules listed below, Isuzu Engineering requests the Mimamori ECU information be downloaded and synchronized.

***IMPORTANT: Perform the Mimamori ECU download before clearing the DTC and before diagnosing the vehicle.***

Be sure the information is synchronized before claim submission. Isuzu engineering will be reviewing all claims for this data.

- Engine Control Module (ECM)
- Transmission Control Module (TCM)
- Diesel Exhaust Fluid (DEF) Control Module

### **WARRANTY INFORMATION**

For vehicles repaired under warranty, use:

<b>Labor Operation</b>	<b>Trouble Code</b>	<b>Description</b>	<b>Labor Time</b>
T0803	T1	DRM Download and Sync	0.3 hr