

SSM
46368

Some 2016 C-MAX Energi/Focus Electric and 2016-2017 Fusion Energi vehicles built on or before 10-Jul-2016, may exhibit a 12-volt and/or high voltage battery with a low state of charge and/or an intermittent battery draw. Reprogram the telematics control unit (TCU) to the latest level using IDS release 104.01 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com. For claiming, use causal part 14G229 and applicable labor operations in section 10 of the service labor time standards (SLTS) manual.