

5.0L - HARD START/CRANK NO START/RUNS ROUGH AND/OR BLACK EXHAUST SMOKE WHEN STARTING ENGINE AFTER BLOCK HEATER OPERATION**TSB 17-0008****FORD:**

2015-2016 F-150

ISSUE

Some 2015-2016 F-150 vehicles equipped with a 5.0L engine may exhibit a hard start, crank no start, runs rough and/or black exhaust smoke concern associated with block heater operation in cold ambient temperatures below -18° Celsius (0° Fahrenheit).

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Is the customer concern hard start, crank no start, runs rough and/or black exhaust smoke in cold ambient temperatures below -18° C (0° F) when using the block heater?
 - a. Yes - reprogram the PCM to the latest calibration using Integrated Diagnostic System (IDS) release 103.04 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.
 - b. No - this article does not apply. Refer to the Powertrain Control/Emission Diagnosis (PC/ED) manual for normal diagnostics.

NOTE: ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

OPERATION	DESCRIPTION	TIME
170008A	2015-2016 F-150 5.0L: Reprogram The PCM And Clear DTCs (Do Not Use With Any Other Labor Operation)	0.4 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
RECAL	04

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.