



Mercedes-Benz

Mercedes-Benz USA, LLC
A Daimler Company

SENT VIA FEDEX

April 3, 2017

National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E. (NSA-11)
Washington, D.C. 20590

ATTN: Mr. Frank Borris

Dear Mr. Borris:

Enclosed for your information and pursuant to Part 579.5, please find our latest Service and Warranty Bulletins for March 2017.

Should you have any questions, please do not hesitate to contact me at michael.d.scott@daimler.com.

Sincerely,

Michael Scott
Department Manager
Regulatory Mgt and Campaigns Vans
Mercedes-Benz USA, LLC



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Mercedes-Benz

Campaign No. 2017010005, February 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 447, Model Year 2017**
Replace Front Passenger-side Air Bag

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vans, has determined that in certain Metris vans, the front passenger airbag may have been produced with an incorrect Tether Activation Unit (TAU). In the event of a crash necessitating deployment of the front passenger airbag, the TAU may not open the vent and the airbag may not vent properly. An improperly vented airbag may not protect the seated occupant as expected, and therefore may increase the risk of injury. An authorized Mercedes-Benz Sprinter dealer will replace the front passenger airbag on affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 23 vehicles are involved.

Order No. V-RC-2017010005

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

⚠ WARNING!

- There is a risk of injury or death when performing testing or repair work on vehicles and when handling vehicle components. Be sure to read and observe all relevant safety instructions. This procedure must only be performed by trained personnel using proper tools and equipment.
- Store airbag units with deployment side facing up; do not expose to temperatures greater than 100 °C. When working on these units, disconnect negative battery cable. Refer to WIS: AS91.00-Z-0001-01A for more information.

i Notes:

- Notes on self-locking nuts and bolts; refer to WIS: AH00.00-N-0001-01A.
- Notes on carrying out repair work in the vehicle interior; refer to WIS: AH68.00-N-0001-01S.
- Information on preventing damage to electronic components due to electrostatic discharge; refer to WIS: AH54.00-P-0001-01A.
- Information, assessment and legal requirements when working with, handling and storing pyrotechnical components; refer to WIS: AH91.00-Z-0000-10A.

1. **↗** Disconnect battery ground cable; refer to WIS: AR54.10-S-0003E.

⚠ Danger! Risk of short to-ground from positive circuit of eco start/stop battery when disconnecting negative terminal. Be sure to adhere to all safety warnings in referenced WIS document and instructions below.

i Note: (supplemental information to referenced WIS instructions):

Negative battery cable (arrow, Figure 3) of eco start/stop battery (1, Figure 2) is covered by seat base (A, C Figures 1, 2) and is not accessible with battery (1) mounted under seat base (A, C). Seat base (A, C) must be unbolted and leaned forward to disconnect negative battery cable (arrow, Figure 3):

- Remove seat base mounting bolts (refer to WIS: AR91.10-S-3000E). Do not remove seat (B) or seat base (A, C).

i Note:

Rear seat base mounting bolts are hex head, front are counter-sunk torx head and are attached to the seat base mounting bracket. Do not remove front hex head bolts that are bolted to the floor.

- Lift up back of seat base (C) then support with wooden blocks (D).

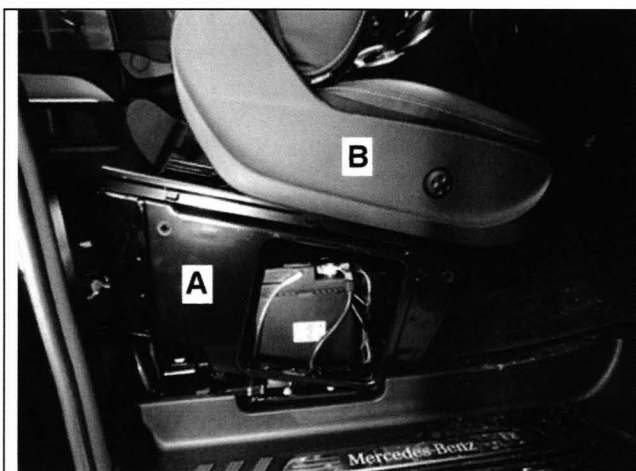


Figure 1

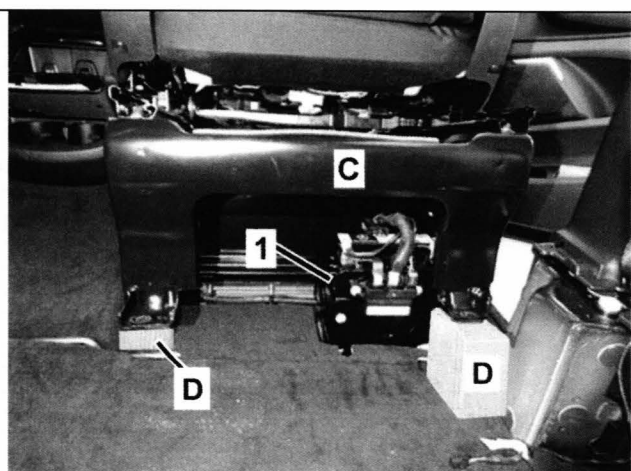


Figure 2

- Unbolt and disconnect negative battery cable (arrow) from eco start/stop battery (E) using a ratchet (F) with short extension and socket.
- Lower seat base (G) and continue with Procedure.

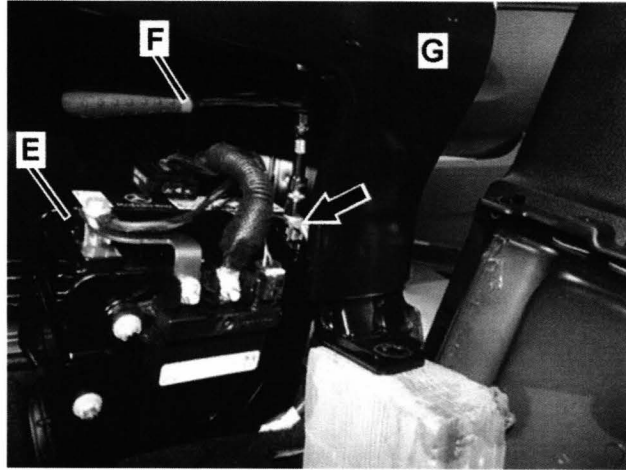


Figure 3

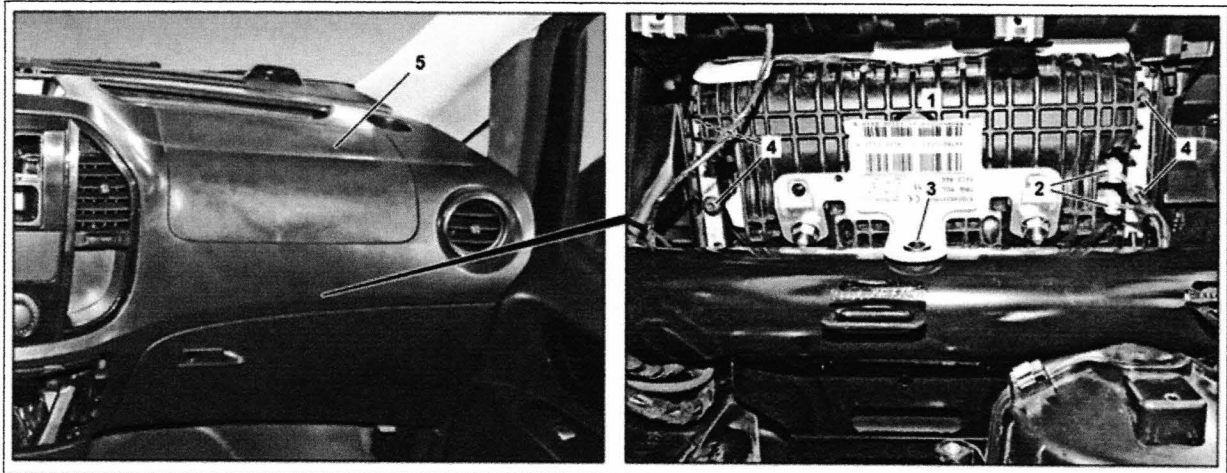









Figure 4 (1 Front passenger airbag 2 Air bag connectors 3 Bolt 4 Air bag mounting bolts 5 Cover)

-  Remove glove compartment or remove storage compartment:

 - Remove glove compartment (with code: F66 lockable glove compartment); refer to WIS: AR68.10-S-1400E or
 - Remove storage compartment (except code: F66 lockable glove compartment); refer to WIS: AR68.10-S-1610E.
-  Disconnect air bag connectors (2, Figure 4).

 **Installation note:** Ensure that air bag connectors (2) are correctly locked.
-  Remove air bag bracket bolt (3, Figure 4)

 **Installation note:** Torque airbag bracket bolt (3, Figure 4) to: **Nm** 4 Nm.
-  Remove air bag mounting bolts (4, Figure 4.)

 **Installation note:** Torque airbag mounting bolts (4) to: **Nm** 5 Nm

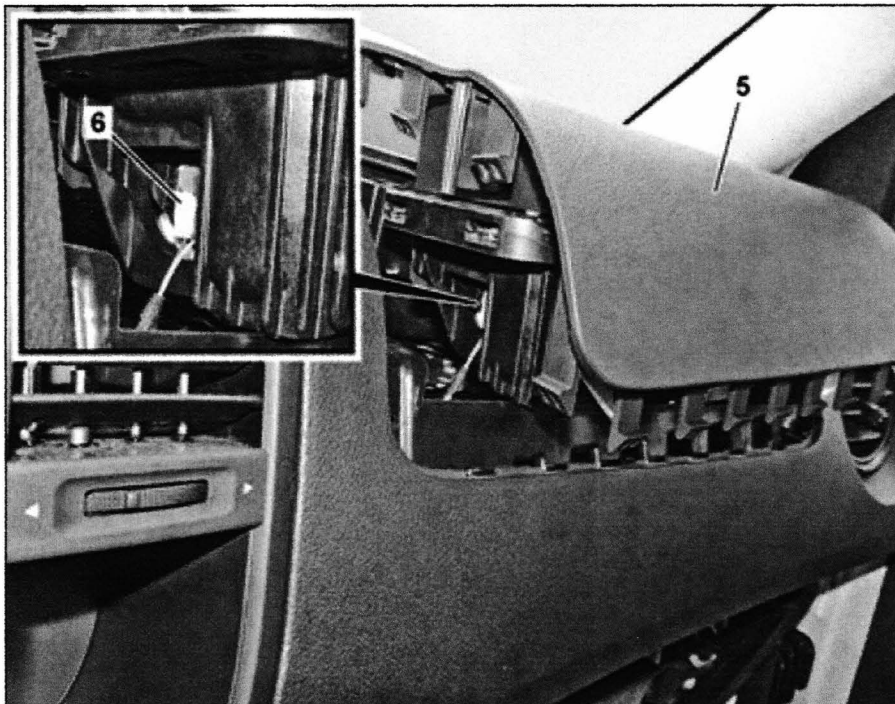






Figure 5 (5 Cover 6 Electrical connector)

6.  Disconnect electrical connector (6, Figure 5).
-  **Installation note:** Ensure that electrical connector (6) is correctly locked.
7.  Push front passenger airbag (1, Figure 4) with cover (5, Figure 5) upwards out of dashboard and remove.
8. Record 22-digit characters (8, Figure 6) for new front passenger airbag (1) found on adhesive label with barcode (7) prior to installation.

9.  Install new air bag (1, Figure 6) in reverse order.

 **Installation notes:**

- Install new front passenger airbag (1, Figure 6) with cover (5, Figure 5).
- New front passenger airbag (1, Figure 6) with cover (5, Figure 5) is supplied as a unit.
- When installing new front passenger airbag (1, Figure 6), check cover (5, Figure 5) is correctly seated in dashboard.

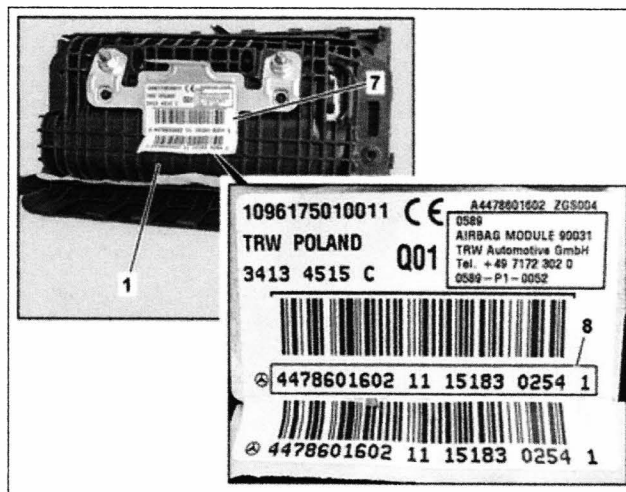



Figure 6 (1 Air bag 7 Label with barcode 8 22 digit characters)

10.  Check Supplemental Restraint System (SRS) with Star Diagnosis/Xentry; refer to WIS: AD00.00-S-2000-04E.
11. Record 22-digit characters (8, Figure 6) found on adhesive label with barcode (7) of new front passenger airbag (1) on repair order.

i **Note:**

- Requested parts must be returned to the designated QEC test center in accordance with the warranty parts return requirements section found in the policy and procedures manual.
- Use the attached hazmat shipping document as a guide for shipping airbags.

i **Note** (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

| Qty. | Part Name | Part Number | Estimated Replacement Rate |
|------|-----------------------------------|----------------------|----------------------------|
| 1 | Front passenger airbag with cover | A 447 860 16 02 9116 | 100% |
| 4 | Bolts | N 000000 002196 | |

i **Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

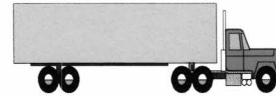
Warranty Information

Operation: Replace front passenger airbag (02 9765).
Extra work for replacing front passenger airbag on vehicle with code E1N (02 9766).

| Damage Code | Operation Number | Labor Time (hrs.) |
|-------------|------------------|-------------------|
| 91 930 68 7 | 02 9765 | 1.0 |
| | 02 9766 | 0.1 |

i **Note**

Operation Number labor times are subject to change.



Hazardous Materials Shipping Instructions - GROUND

| | |
|--|---|
| Part Name: Airbag Part Number: A447 860 16 02 9116 (passenger's side) | Hazardous Properties: Contains initiating component which deploys (inflates) airbag. |
|--|---|

STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE

| PIECES | IN | HM | DESCRIPTION | WEIGHT | RATE | CHARGES | CLASS |
|--------|----|----|---------------------------|--------------------------------|------|---------|-------|
| 1 box | | X | UN3268, Safety devices, 9 | Write gross weight of box here | | | |

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

| | |
|---|--------------------------------|
| SHIPPER HazMat Employee Signs | CARRIER Name of Carrier |
| EMERGENCY CONTACT: CHEMTREC 1-800-424-9300 | |

Steps to Return an Airbag:

REQUIRED PACKAGING:

- Carefully open received box and remove new airbag. Keep box intact & save all contents!
- Place used airbag into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive tape 50 mm wide to secure the box closed. Do not obscure labels or text on the box with the tape.
- Ensure that the 4G fiberboard box is not ripped or damaged.

REQUIRED LABELS:

- A **Class 9 Miscellaneous** label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

- The following words ("marking") must also be clearly visible on the same side of the box as the Class 9 label:
Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

REQUIRED DOCUMENTATION:

- Include a HAZMAT bill of lading (see above example) with the package. For returns via DDS or FedEx Ground, the system will generate the Hazmat bill of lading.

COMMENTS:

- **Note:** The Packing Group and the EX# are no longer required to be printed on the HAZMAT bill of lading.
- **Package example:**





Mercedes-Benz



Hazardous Materials Shipping Instructions for shipments using an Overpack - GROUND

| | |
|--|--|
| Part Name: Airbag | Hazardous Properties: Contains initiating component which deploys (inflates) airbags. |
| Part Number: A447 860 16 02 9116 (passenger's side) | |

STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE

| PIECES | IN | HM | DESCRIPTION | WEIGHT | RATE | CHARGES | CLASS |
|--------|----|----|---|--------------------------------|------|---------|-------|
| 1 box | | X | UN3268, Safety devices, 9 OVERPACK USED | Write gross weight of box here | | | |

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

| | |
|---|--------------------------------|
| SHIPPER HazMat Employee Signs | CARRIER Name of Carrier |
| EMERGENCY CONTACT: CHEMTREC 1-800-424-9300 | |

Steps to Return Multiple Airbags in 1 Box: REQUIRED PACKAGING:

- Carefully open received UN spec box and remove new airbag. Keep the box intact & save all contents!
- Place used airbag back into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive packaging tape 50 mm wide to secure box closed. Do not obscure labels or text on box with tape.

REQUIRED LABELS:

- A **Class 9 Miscellaneous** label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

- The following words ("markings") must also be clearly visible on the same side of the box as the label:
Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

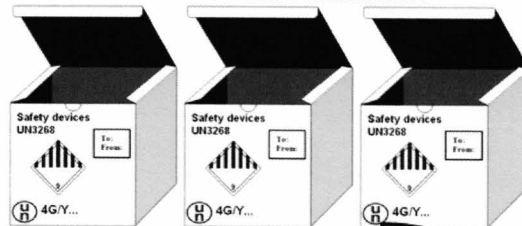
REQUIRED DOCUMENTATION:

- Include a HAZMAT bill of lading (see above example) with the package. Note "OVERPACK USED" on BoL.

OVERPACKS (more than 1 airbag sent as 1 shipment):

- Place each individual airbag box (noted above) inside a larger non-UN spec box to keep shipment together.
- This larger box is called an "OVERPACK."

- The OVERPACK must have the identical markings and label as the boxes contained inside.
- The OVERPACK must have the "OVERPACK" statement on the same face as the hazard markings and labels. **Package example:**





Mercedes-Benz

Campaign No. 2017030013, March 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 906, Model Years 2007-2008**
Replace Driver's Side Airbag and Steering Wheel

Daimler AG (DAG), the manufacturer of Freightliner Sprinter vehicles, has determined that on certain Model Year 2007-2008 Sprinter vehicles, the driver-side airbag is affected by a recall based on the defect decision of TK Holdings, Inc. ("Takata"). Under certain circumstances during a crash that necessitates frontal airbag deployment, the defect in the driver-side airbag inflator may cause the inflator housing to rupture. A driver-side inflator rupture during deployment could result in metal fragments striking the front driver or other occupants, possibly causing serious injury or death. An authorized Sprinter-dealer will replace the driver-side front airbag and steering wheel of the potentially affected vehicles in the Freightliner branded Sprinter vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 3441 vehicles are involved.

Order No. V-RC-2017030013


This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure** WARNING!**

- There is a risk of injury or death when performing testing or repair work on vehicles and when handling vehicle components. Be sure to read and observe all relevant safety instructions. This procedure must only be performed by trained personnel using proper tools and equipment.
- Store airbag units with deployment side facing up; do not expose to temperatures greater than 100 °C. When working on these units, disconnect negative battery cable. Refer to WIS: AS91.00-Z-0001-01A for more information.

 Notes:

- Notes on carrying out repair work in the vehicle interior; refer to WIS: AH68.00-N-0001-01S.
- Information on preventing damage to electronic components due to electrostatic discharge; refer to WIS: AH54.00-P-0001-01A.
- Information, assessment and legal requirements when working with, handling and storing pyrotechnical components; refer to WIS: AH91.00-Z-0000-10A.

1.  Replace driver airbag and steering wheel; refer to WIS: AR46.10-D-0100E.

 Note:

- Record new airbag part number found on adhesive label with barcode of new front passenger airbag on repair order.
- Requested parts must be returned to the designated QEC test center in accordance with the warranty parts return requirements section found in the policy and procedures manual.
- Use the attached hazmat shipping document as a guide for shipping airbags.

 Note (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

| Qty. | Part Name | Part Number | Estimated Replacement Rate |
|-------------|---|----------------------|----------------------------|
| 1 | Steering wheel (without code XM0 Facelift) | A 906 464 02 01 9E37 | 100% |
| 1 (as req.) | Driver airbag (vehicles of the Freightliner brands with code CL4 Multifunction steering wheel) | A 906 860 18 00 | |
| 1 (as req.) | Driver airbag (vehicles of the Freightliner brands without code CL4 Multifunction steering wheel) | A 906 860 17 00 | |
| 1 | Screw (steering wheel) | A 126 990 03 12 | |

**Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

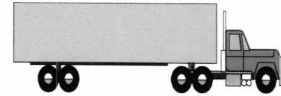
Warranty Information

Operation: Replace driver's airbag and steering wheel (02 9847).

| Damage Code | Operation Number | Labor Time (hrs.) |
|-------------|------------------|-------------------|
| 91 930 67 7 | 02 9847 | 0.5 |

**Note**

Operation Number labor times are subject to change.



Hazardous Materials Shipping Instructions - GROUND

| | |
|---|---|
| Part Name: Airbag Part Number: Several | Hazardous Properties: Contains initiating component which deploys (inflates) airbag. |
|---|---|

STRAIGHT BILL OF LADING
ORIGINAL - NOT NEGOTIABLE

| PIECES | IN | HM | DESCRIPTION | WEIGHT | RATE | CHARGES | CLASS |
|--------|----|----|---------------------------|--------------------------------|------|---------|-------|
| 1 box | | X | UN3268, Safety devices, 9 | Write gross weight of box here | | | |

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

| | |
|---|--------------------------------|
| SHIPPER HazMat Employee Signs | CARRIER Name of Carrier |
| EMERGENCY CONTACT: CHEMTREC 1-800-424-9300 | |

Steps to Return an Airbag:

REQUIRED PACKAGING:

- Carefully open received box and remove new airbag. Keep box intact & save all contents!
- Place used airbag into replacement UN specified 4G fiberboard box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package exactly as the new airbag was packaged.
- Use plastic adhesive tape 50 mm wide to secure the box closed. Do not obscure labels or text on the box with the tape.
- Ensure that the 4G fiberboard box is not ripped or damaged.

REQUIRED LABELS:

- A **Class 9 Miscellaneous** label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

- The following words ("marking") must also be clearly visible on the same side of the box as the Class 9 label:
Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

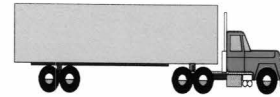
REQUIRED DOCUMENTATION:

- Include a HAZMAT bill of lading (see above example) with the package. For returns via DDS or FedEx Ground, the system will generate the Hazmat bill of lading.

COMMENTS:

- Note:** The Packing Group and the EX# are no longer required to be printed on the HAZMAT bill of lading.
- Package example:**





Hazardous Materials Shipping Instructions for shipments using an Overpack - GROUND

| | |
|---|--|
| Part Name: Airbag | Hazardous Properties: Contains initiating component which deploys (inflates) airbags. |
| Part Number: A906 860 00 02 9051 | |

STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE

| PIECE | IN | HM | DESCRIPTION | WEIGHT | RATE | CHARGES | CLASS |
|-------|----|----------|--|---------------------------------------|------|---------|-------|
| 1 box | | X | UN3268, Safety devices, 9 OVERPACK USED | <i>Write gross weight of box here</i> | | | |

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

| | |
|---|--------------------------------|
| SHIPPER HazMat Employee Signs | CARRIER Name of Carrier |
| EMERGENCY CONTACT: CHEMTREC 1-800-424-9300 | |

Steps to Return Multiple Airbags in 1 Box:

REQUIRED PACKAGING:

- Carefully open received UN spec box and remove new airbag. Keep the box intact & save all contents!
- Place used airbag back into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive packaging tape 50 mm wide to secure box closed. Do not obscure labels or text on box with tape.

REQUIRED LABELS:

- A Class 9 Miscellaneous label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

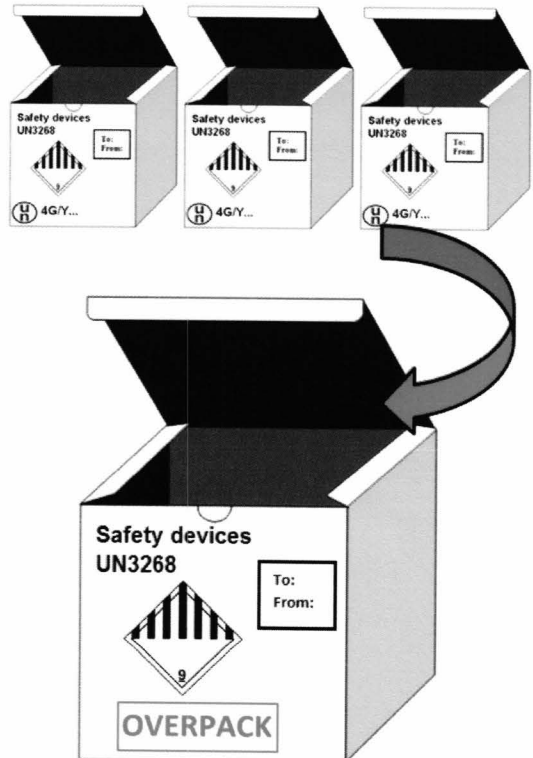
- The following words ("markings") must also be clearly visible on the same side of the box as the label:
Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

OVERPACKS (more than 1 airbag sent as 1 shipment):

- Package each airbag in a separate UN spec box prepared with the labels/markings described above.
- Place each individual airbag box inside a larger non-UN spec box to keep the shipment together.
- This larger box is called an "OVERPACK."
- The OVERPACK must have the identical markings and label as the boxes contained inside.

- The OVERPACK must have the "OVERPACK" statement on the same face as the hazard markings and labels.

Package example:



Holland, Jason (566)

From: Thomas, Markus M. (096)
Sent: Friday, March 24, 2017 12:45 PM
To: Holland, Jason (566)
Cc: Piper, Tod (566); Nordmann, Olaf (096); Westrich, Sascha (096)
Subject: patch cable for singlemode fibre

Categories: Red Category

Hello Nicky,

in the near future we will need completely new fibre patch cable. The difference to now is that we will use longwave fibre transceiver and singlemode fibre cabling between the network distributor rooms (MDF, IDF). We will need different lengths. Because the 1st installation phase for the new server core VSS switches will come now quickly (maybe end of April): Can you please place an order for them? The specification is:

Duplex
connector LC – LC
singlemode fibre
OS2
minimum length 2 meters

My suggestion is to order (at the beginning a lot) 50 pcs of every length (2, 3, 5, 10, 15, 20 meters) to avoid a missing cable when we will come and install the switches. Is that possible? If its OK for you please let me doublecheck your decision before placing the order.

Have a nice weekend.

Mit freundlichen Grüßen/Kind regards,

Markus Thomas

LAN Planning and Implementation
IT Infrastructure Global Network (ITI/GN)

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70546 Stuttgart/Germany

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Intranet: @ITIGN

If you are not the addressee, please inform us immediately that you have received this e-mail by mistake, and delete it. We thank you for your support.



Mercedes-Benz

Campaign No. 2017030012, March 2017

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 906, Model Years 2008-2009
Replace Driver's Side Airbag**

Daimler AG (DAG), the manufacturer of Mercedes-Benz and Freightliner Sprinter vehicles, has determined that on certain Model Year 2008-2009 Sprinter vehicles, the driver-side airbag is affected by a recall based on the defect decision of TK Holdings, Inc. ("Takata"). Under certain circumstances during a crash that necessitates frontal airbag deployment, the defect in the driver-side airbag inflator may cause the inflator housing to rupture. A driver-side inflator rupture during deployment could result in metal fragments striking the front driver or other occupants, possibly causing serious injury or death. An authorized Sprinter-dealer will replace the driver side front airbag of the potentially affected vehicles in the Mercedes-Benz and Freightliner branded Sprinter vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 5,081 vehicles are involved.

Order No. V-RC-2017030012


This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure** WARNING!**

- There is a risk of injury or death when performing testing or repair work on vehicles and when handling vehicle components. Be sure to read and observe all relevant safety instructions. This procedure must only be performed by trained personnel using proper tools and equipment.
- Store airbag units with deployment side facing up; do not expose to temperatures greater than 100 °C. When working on these units, disconnect negative battery cable. Refer to WIS: AS91.00-Z-0001-01A for more information.

 Notes:

- Notes on carrying out repair work in the vehicle interior; refer to WIS: AH68.00-N-0001-01S.
- Information on preventing damage to electronic components due to electrostatic discharge; refer to WIS: AH54.00-P-0001-01A.
- Information, assessment and legal requirements when working with, handling and storing pyrotechnical components; refer to WIS: AH91.00-Z-0000-10A.

1.  Replace driver airbag; refer to WIS: AR91.60-D-0660C.

 Note:

- Record new airbag part number found on adhesive label with barcode of new driver's side airbag on repair order.
- Requested parts must be returned to the designated QEC test center in accordance with the warranty parts return requirements section found in the policy and procedures manual.
- Use the attached hazmat shipping document as a guide for shipping airbags.

 Note (regarding WIS documents referenced in this Procedure):

Replacement of parts not listed in the parts table of this Procedure are not claimable under this campaign. If replacement of additional part(s) is necessary, check coverage prior to submitting under warranty.

Primary Parts Information

| Qty. | Part Name | Part Number | Estimated Replacement Rate |
|-----------------|--|-----------------|----------------------------|
| 1 (as required) | Driver airbag (vehicles of the Mercedes Benz brands without code XM0 model refinement, with code CL4 Multifunction steering wheel) | A 906 860 16 00 | 100% |
| 1 (as required) | Driver airbag (vehicles of the Mercedes Benz brands without code CL4 Multifunction steering wheel) | A 906 860 19 00 | |
| 1 (as required) | Driver airbag (vehicles of the Freightliner brands with code CL4 Multifunction steering wheel) | A906 860 18 00 | |
| 1 (as required) | Driver airbag (vehicles of the Freightliner brands without code CL4 Multifunction steering wheel) | A906 860 17 00 | |

**Note:**

- Please be aware that only the part number(s) referenced in the Campaign Bulletin is/are approved for use to repair the vehicle. Repairs performed using any other part(s) will not have been performed in accordance with the campaign. Accordingly, warranty claims submitted with reference to an improper part number(s) will be denied.
- The following allowable labor operation should be used when submitting a warranty claim for this repair:

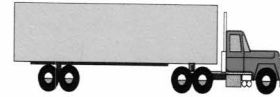
Warranty Information

Operation: Replace driver's airbag (02 9540).

| Damage Code | Operation Number | Labor Time (hrs.) |
|-------------|------------------|-------------------|
| 91 930 65 7 | 02 9540 | 0.3 |

**Note**

Operation Number labor times are subject to change.



Hazardous Materials Shipping Instructions - GROUND

| | |
|---|---|
| Part Name: Airbag Part Number: Several | Hazardous Properties: Contains initiating component which deploys (inflates) airbag. |
|---|---|

STRAIGHT BILL OF LADING
ORIGINAL - NOT NEGOTIABLE

| PIECES | IN | HM | DESCRIPTION | WEIGHT | RATE | CHARGES | CLASS |
|--------|----|----|---------------------------|--------------------------------|------|---------|-------|
| 1 box | | X | UN3268, Safety devices, 9 | Write gross weight of box here | | | |

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

| | |
|---|--------------------------------|
| SHIPPER HazMat Employee Signs | CARRIER Name of Carrier |
| EMERGENCY CONTACT: CHEMTREC 1-800-424-9300 | |

Steps to Return an Airbag:

REQUIRED PACKAGING:

- Carefully open received box and remove new airbag. Keep box intact & save all contents!
- Place used airbag into replacement UN specified 4G fiberboard box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package exactly as the new airbag was packaged.
- Use plastic adhesive tape 50 mm wide to secure the box closed. Do not obscure labels or text on the box with the tape.
- Ensure that the 4G fiberboard box is not ripped or damaged.

REQUIRED LABELS:

- A **Class 9 Miscellaneous** label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

- The following words ("marking") must also be clearly visible on the same side of the box as the Class 9 label:
Safety devices
UN3268 (font size must be \geq 1/2 inch)
- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

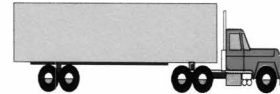
REQUIRED DOCUMENTATION:

- Include a HAZMAT bill of lading (see above example) with the package. For returns via DDS or FedEx Ground, the system will generate the Hazmat bill of lading.

COMMENTS:

- Note:** The Packing Group and the EX# are no longer required to be printed on the HAZMAT bill of lading.
- Package example:**





Hazardous Materials Shipping Instructions for shipments using an Overpack - GROUND

| | |
|---|--|
| Part Name: Airbag | Hazardous Properties: Contains initiating component which deploys (inflates) airbags. |
| Part Number: A906 860 00 02 9051 | |

STRAIGHT BILL OF LADING ORIGINAL - NOT NEGOTIABLE

| PIECES | IN | HM | DESCRIPTION | WEIGHT | RATE | CHARGES | CLASS |
|--------|----|----|---|--------------------------------|------|---------|-------|
| 1 box | | X | UN3268, Safety devices, 9 OVERPACK USED | Write gross weight of box here | | | |

This is to certify that the above-named materials are properly classified, described, packaged, marked and labeled, and are in proper condition for transportation according to the applicable regulations of the Department of Transportation.

| | |
|---|--------------------------------|
| SHIPPER HazMat Employee Signs | CARRIER Name of Carrier |
| EMERGENCY CONTACT: CHEMTREC 1-800-424-9300 | |

Steps to Return Multiple Airbags in 1 Box:

REQUIRED PACKAGING:

- Carefully open received UN spec box and remove new airbag. Keep the box intact & save all contents!
- Place used airbag back into replacement airbag box, re-using any packaging material (e.g., cardboard inserts) used for the new airbag. Package as the new airbag was packaged.
- Use plastic adhesive packaging tape 50 mm wide to secure box closed. Do not obscure labels or text on box with tape.

REQUIRED LABELS:

- A Class 9 Miscellaneous label must be clearly visible on one side of the box.

REQUIRED PACKAGE MARKINGS:

- The following words ("markings") must also be clearly visible on the same side of the box as the label:

Safety devices
UN3268 (font size must be $\geq \frac{1}{2}$ inch)

- Affix "To/From" address label to same or adjacent packaging face as the hazardous markings/labels.
- The UN 4G code preprinted near the bottom edge of the box must also be clearly visible.

OVERPACKS (more than 1 airbag sent as 1 shipment):

- Package each airbag in a separate UN spec box prepared with the labels/markings described above.
- Place each individual airbag box inside a larger non-UN spec box to keep the shipment together.
- This larger box is called an "OVERPACK."
- The OVERPACK must have the identical markings and label as the boxes contained inside.

- The OVERPACK must have the "OVERPACK" statement on the same face as the hazard markings and labels.

Package example:

