VOLVO CAR
SERVICE AND PARTS BUSINESS

Technical Journal

TITLE:

Remote Battery Monitoring in VOC APP

REF NO: TJ 32812.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2017-07-07	STATUS DATE: 2017-07-07
FUNC GROUP: 3970	FUNC DESC: mobile data services	Page 1 of 2	

"Right first time in Time"

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256							2016-2017	21	-	201526-201716

CSC Customer Symptom Codes

Code	Description
2V	Technician information/Software/Vehicle communication/Not for warranty use

VST Operation Number

DTC Diagnostic Trouble Codes

Text

DESCRIPTION:
VOC update for SPA T8 now available

Software has now been released for the lost Volvo On Call (VOC) app battery functions.

Scalable Product Architecture (SPA) cars that get a 17w17 SW update will get not only the new IHU HMI, but also the battery management functions in the VOC app.

Please note that it may take up to a week after the work shop visit until the functionalities are visible in the VOC app. In addition, VOC app 4.0 or later is needed.

SPA cars with Telematics Electronic Module (TEM) 3G (produced 15w26-16w16) that get this update will get all functionality but may experience complaints with the "delayed charging" / timer settings. This bug will be solved in the 17w46 TEM software update.

Also please note that "e-DTE" (electrical Distance-To-Empty) functionality is not ready for release and will be included in the 17w46 update.

SERVICE:
N/A

VEHICLE REPORT:
Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3975.