



Technical Journal

TITLE:

Fuel door lid not possible to open

REF NO: TJ 32887.1.0	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2017-07-11	STATUS DATE: 2017-07-14
FUNC GROUP: 8330	FUNC DESC: Tank hatch	Page 1 of 2	

“Right first time in Time”

Attachment

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
234							2017-2017		0000350-0999999	201617-201727
235							2017-2018		0000160-0999999	201624-201727
236							2017-2018		0000098-0999999	201646-201727
238							2018-2018		0000161-9999999	201646-201727
246							2018-2018		0000390-9999999	201717-201727
256							2016-2018		0000561-9999999	201505-201727

CSC Customer Symptom Codes

Code	Description
8H	Fuel-filler door/Hard/impossible to open
8I	Fuel-filler door/Hard/impossible to close
UI	Fuel-filler door/Locking does not work

VST Operation Number

DTC Diagnostic Trouble Codes

Text

**DESCRIPTION:**

If customer complains that the fuel door lid is locked and can't be opened follow the advice under Service.

SERVICE:

1. If the fuel door lid is locked when car comes into the workshop, don't try to pry it open, just unlock the car using the remote key.
2. Perform a SW Upgrade according to TJ31543. A 10 second delay has been added for the fuel door lock command to prevent this issue.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8330.