



# Technical Journal

TITLE:  
**12V battery drained with High Voltage charge cable connected**

<b>REF NO:</b> TJ 31582.1.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7510 Volvo Car USA		<b>ISSUE DATE:</b> 2017-07-11	<b>STATUS DATE:</b> 2017-07-14
<b>FUNC GROUP:</b> 3111	<b>FUNC DESC:</b> Battery, complete	Page 1 of 2	

“Right first time in Time”

## Attachment

## Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
2XX	BC						2017-2018		-	201617-201727

## CSC Customer Symptom Codes

Code	Description
LM	Battery/Dead battery
LN	Battery/Weak or low electrical power

## VST Operation Number

VST Operation Number	Description
36004-2	Software control module downloading

## DTC Diagnostic Trouble Codes

## Text

**DESCRIPTION:**

If the customer complains of no start and the 12V battery is drained after the High Voltage charge cable has been connected for 5 days or more, please see instruction under service.

**SERVICE:**

Please perform a software update according to TJ 31543.

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3111.