


VOLVO CAR SERVICE AND PARTS BUSINESS				
<h1>Service Manager Bulletin</h1>				
TITLE: Service Action Owner Notification Re-Mails				
GROUP: 00	NO: 325	ISSUING DEPARTMENT: Product Safety & Compliance	CAR MARKET: United States and Canada	
REFERENCE BULLETINS: SMB 00-323 and SMB 00-323A			ISSUE DATE: 2018-10-25	STATUS DATE: 2019-09-11
Service Personnel: Read and initial	SERVICE MANAGER	SERVICE WRITER	WARRANTY ADMINISTRATOR	Page 1 of 1

“Right first time in Time”

To: All U.S. & Canadian Volvo Retailers

Re: Service Action Owner Notification Re-Mails

Volvo monitors completion rates for all service actions and will complete notification re-mails to vehicle owners when necessary. Listed below are the latest planned owner notification re-mails.

Please refer to SMB 00-323 and SMB 00-323A for information on how and where to find the related Service Action documents in VRC2 and TIE.

SEPTEMBER 2019 - OWNER NOTIFICATION RE-MAILS

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| Recall R39901 – Charge Cord Replacement | U.S. |
| Recall R39917 – VCM Software | U.S. |

Please be prepared to accommodate vehicle owners that may contact you regarding these actions.