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Audi Truth in Engineering 

Audi Elsa Newsletter

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Offboard Diagnostic Information System Service (ODIS Service) is Now Integrated with ElsaPro

Offboard Diagnostic Information System Service (ODIS Service) is now connected to ElsaPro Service Information!

Access Repair Manuals, Wiring Diagrams, Vehicle Service History, and Open Campaigns directly through ODIS.



What exactly is integrated in ODIS Service software?

- Open Campaigns
- Service History
- Repair Manuals
- Wiring Diagrams
- Vehicle Base Information
- PR Numbers
- DMS Repair Order List
- DMS Repair Order Details

What do I need to get started?

Install ODIS Software Version 2.1.0 with Windows 7 and Internet Explorer 9 via the new ODIS and Win 7 Recovery DVDs. Details can be found on ServiceNet.

→Setup: [ServiceNet](#) > [Workshop Equipment](#) > [ODIS Service](#) > [Service Information](#) > 2014 > [ODIS Service Infomedia Setup Instructions](#)

→User Guide:> [Technician References](#) > [ElsaPro Job Aids](#) > [ODIS Service Infomedia User Guide](#)

For any questions or concerns, please send an email to aoa.workshopinformation@audi.com.

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Technical Bulletins

85 Lack of heating or air conditioning (2033596/3)

Model(s)	Year	Vehicle Specific Equipment
A4, Q5	2009-2014	Not Applicable
A5	2008-2014	Not Applicable
A5 Cab	2010-2014	Not Applicable

Condition: One of several DTCs may be stored in the heating and air conditioning electronics control module (address word 08).

Production Solution:

- Improved fresh air blower control module, J126.
- Improved brush assembly has been implemented in production.

91 MMI freezes or crashes and restarts when telephone address book is searched (2036576/1)

Model(s)	Year	Vehicle Specific Equipment
A4, A5, A5 Cabriolet, A8, Q5	2010-2015	MMI3G/3G+
A6, A7	2012-2015	MMI3G/3G+
Q7	2009-2015	MMI3G/3G+

Condition: When a phone is connected to the vehicle via Bluetooth, one of the following conditions occurs when the user searches for a contact name in the MMI address book (by using the MMI control knob or the voice recognition system):

- The MMI screen goes blank then restarts.
- The MMI screen freezes for a few minutes then recovers.

Production Solution: Not applicable.

46 Squealing from front brakes (PR-1LA or 1LB) (2033674/6)

Model(s)	Year	Vehicle Specific Equipment
A4	2009-2013	2.0T engine
A5	2008-2013	2.0T engine

A5 Cabriolet	2010-2013	2.0T engine
A6	2012-2013	2.0T engine
<p>Condition: Brakes on vehicles produced before September 3, 2012 (calendar week 36 of 2012), squeak or squeal when used with light to moderate force.</p> <p>Production Solution: From September 3, 2012 (calendar week 36/2012), anti-seize lubricant was applied to the caliper carrier guide pins during production.</p>		

74 Front seat backrest cover damaged (2036572/1)		
Model(s)	Year	Vehicle Specific Equipment
A3	2009-2013	Not Applicable
A4, A5	2009-2016	Not Applicable
<p>Condition: The panel on the back of the front seat is warped or dented. The headrest on the rear seatback may also be damaged.</p> <p>Production Solution: Not applicable. This damage is caused by outside influence.</p>		

87 Unpleasant odor from heating and ventilation system (2010146/10)		
Model(s)	Year	Vehicle Specific Equipment
All	2005-2015	Not Applicable
<p>Condition: There is an unpleasant, musty odor coming from the heating and ventilation system. The odor usually occurs when the vehicle has been sitting unused for five hours or more. The odor usually occurs within 20 to 60 seconds after the vehicle is started.</p> <p>Production Solution: Not applicable.</p>		

46 Brake noise (PR-1LL) - Repair Authorization (2034885/2)		
Model(s)	Year	Vehicle Specific Equipment
A8	2013-2014	3.0T and 3.0TDI
<p>Condition: Customer may report hearing a high-pitched squeal or squeak from the front brake system when brakes are used with light to moderate effort.</p> <p>Production Solution: No changes to production have been made. as no</p>		

issue has been identified.

Pending Service Solutions

No new pending service solutions this week.

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Campaigns

No new campaigns this week.

Updates

No new updates this week.

Suggestions

Please send comments or suggestions to: aoa.workshopinformation@audi.com

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