

9003799

10/11/2017

MY17

RU

## **GPOP - Issue Review System**

**Part Number:** 68240089A\$, 68278036A\$

**Part Description:** Rotary Electronic Shifter

---

**Issue Description:** Customer reports seeing "Service Shifter" in the EVIC due to AUX battery voltage low.

Before performing repair process for a "Service Shifter" complaint, check for Battery/Voltage related codes.

Battery related issue with DTC P00FD (Battery "B" State of Charge Performance) or P1C8C-16 (System Voltage-Circuit Voltage Below Threshold) will trigger P0607-00 and U145D-00 ESM failures.

For any further questions, please contact Bing Guo at cell (248) 500-7355 or Theodore Kahiya at (248) 576-1051. If you do not get a response within 15 minutes continue with the repair.

~\_\_\_\_\_~

Contact us at [CAGRIS@Chrysler.com](mailto:CAGRIS@Chrysler.com) for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.

---