



**NUMBER:** 08-074-17 REV. A

**GROUP:** 08 - Electrical

**DATE:** August 26, 2017

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**THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-074-17, DATED AUGUST 04, 2017, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **\*\*ASTERISKS\*\*** AND INCLUDE CHANGING RRT NUMBER, ADDING BUILD DATES AND LOP.**

**THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) **\*\*17-083\*\***. ALL APPLICABLE SOLD AND UN-SOLD RRT VINs HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

***SUBJECT:***

Headlamps and Wheel Alignment are out of Adjustment

***OVERVIEW:***

This bulletin involves adjusting the headlamps and correcting wheel alignment to proper specifications.

***MODELS:***

2017 (DS) RAM 1500 Pickup

**NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.**

**NOTE: This bulletin applies to vehicles built on October 03, 2016 (MDH 1003XX).**

**NOTE: This bulletin also applies to vehicles built on or after June 09, 2017 (MDH 0609XX) and on or before June 13, 2017 (MDH 0613XX).**

**NOTE: **\*\*This bulletin applies to vehicles built on July 01, 2017 (MDH 0701XX).\*\*****

***SYMPTOM/CONDITION:***

The customer may describe that the headlamps are out of alignment, steering wheel is off-center or may notice premature front tire wear.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

Customers that describe conditions listed in the Symptom/Condition above that are not on the RRT VIN list should have normal diagnostics and repairs performed and normal service LOPs charged.

**REPAIR PROCEDURE:**

1. Perform wheel alignment. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info 02 - Front Suspension> Wheel Alignment> Standard Procedure> Alignment - Rack And Pinion Steering System. Proceed to [Step 2](#).
2. Align the front headlamps. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> 8L - Lamps and Lighting> Lamps/Lighting - Exterior> Standard Procedure> Standard Procedure - Front Lamp Aiming.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
**02-00-01-9H	Perform Front End Wheel Alignment and Aim Both Headlamps (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.3 Hrs.**

**NOTE: Effective June 28, 2012 Front and Rear-End Wheel Alignment Specifications are required to be entered through Claim Entry and must be submitted on a Warranty (W) Claim when applicable. (Rear-End Wheel Alignment Specifications may not always be available and therefore are not required in these instances.)**

**FAILURE CODE:**

ZZ	Service Action
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