

NUMBER: 23-036-17

GROUP: 23 - Body

DATE: August 22, 2017

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THE WITECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Close-Out Panel Fastener Removal

OVERVIEW:

This bulletin involves removing two close-out panel fasteners under the front fascia and applying an adhesive circle to cover holes.

MODELS:

2017 (RU) Chrysler Pacifica (PHEV)

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or before May 17, 2017 (MDH 0517XX).

SYMPTOM/CONDITION:

The vehicle has two bolts installed during assembly in the front close-out panel that need to be removed.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair.

PARTS REQUIRED:

Qty.	Part No.	Description
2	55276821AA	Tape Circle, Round, Black

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REPAIR PROCEDURE:

1. Remove the two close-out panel bolts (Fig. 1) .

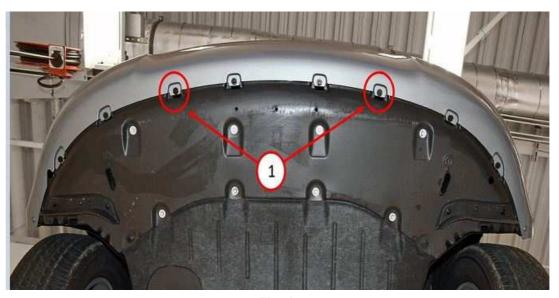


Fig. 1
Close-Out Panel (view from under vehicle)

Location of Close-Out Panel Bolts That Need To Be Removed

2. Remove speed nut the original bolts threaded into.

NOTE: It is recommended to use a 90° pick to remove speed nut.

- 3. Clean the area around the holes with isopropyl alcohol.
- 4. Cover the hole with (P/N 55276821AA) tape circles. (Fig. 2) .



Fig. 2
Black Tape Circle Applied

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POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
13-31-01-94	Belly Pan, Front Extension - Remove Fasteners and Install Tape (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action