



NUMBER: 08-077-17

GROUP: 08 - Electrical

DATE: August 8, 2017

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THE wiTECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Body Control Module (BCM) Re-configure for Rolling Auto Door Locks Function

OVERVIEW:

This bulletin involves re-configuring the BCM with the latest available software to correct an issue with the rolling auto door locks.

MODELS:

2017 (RU) Chrysler Pacifica (PHEV)

NOTE: This bulletin applies to vehicles built on or after January 16, 2017 (MDH 0116XX) and on or before March 06, 2017 (MDH 0306XX) equipped with a 3.6L V6 Hybrid Engine (Sales Code EH3).

SYMPTOM/CONDITION:

The customer may describe the auto door locks will not actuate automatically over the 24 kph (15 mph) threshold.

DIAGNOSIS:

Using a scan tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify no Diagnostic Trouble Codes (DTCs) are set. If DTCs are present, record them on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes the symptom/condition listed above, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the repair procedure.

1. Using wiTECH, reconfigure the BCM to the vehicle. This routine is available under the 'Diagnostic Procedures' tab found on the home, 'Vehicle View', page of wiTECH.
2. Using wiTECH clear any DTCs which may have been set during the reconfiguration.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
18-19-02-CN	Module, Body Control - Re-configure Vehicle (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

The dealer must use failure code CC with this Service Bulletin.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Service Bulletin flash/reprogramming conditions.

CC	Customer Concern
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