



NUMBER: 08-074-17

GROUP: 08 - Electrical

DATE: August 4, 2017

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THIS BULLETIN SUPERSEDES SERVICE BULLETIN 08-085-16, DATED OCTOBER 29, 2016, WHICH SHOULD BE REMOVED FROM YOUR FILES. ALL REVISIONS ARE HIGHLIGHTED WITH **ASTERISKS**** AND INCLUDE CHANGING RRT NUMBER, ADDING BUILD DATES AND LOP.**

THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) **17-072****. ALL APPLICABLE SOLD AND UN-SOLD RRT VINs HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.**

SUBJECT:

Headlamps and Wheel Alignment Are Out of Adjustment

OVERVIEW:

This bulletin involves adjusting the headlamps and correcting wheel alignment to proper specifications.

MODELS:

2017 (DS) RAM 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on October 03, 2016 (MDH 1003XX).

NOTE:**This bulletin also applies to vehicles built on or after June 09, 2017 (MDH 0609XX) and on or before June 13, 2017 (MDH 0613XX).******

SYMPTOM/CONDITION:

The customer may describe that the headlamps are out of alignment, steering wheel is off-center or may notice premature front tire wear.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. This RRT only applies to vehicles on the RRT VIN list.

Customers that describe conditions listed in the Symptom/Condition above that are not on the RRT VIN list should have normal diagnostics and repairs performed and normal service LOP's charged.

REPAIR PROCEDURE:

1. Perform wheel alignment. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info 02 - Front Suspension> Wheel Alignment> Standard Procedure> Alignment - Rack And Pinion Steering System. Proceed to [Step 2](#).
2. Align the front headlamps. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info> 08 - Electrical> 8L - Lamps and Lighting> Lamps/Lighting - Exterior> Standard Procedure> Standard Procedure - Front Lamp Aiming.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
02-00-01-9G	Perform Front End Wheel Alignment and Aim Both Headlamps (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.3 Hrs.

NOTE: Effective June 28, 2012 Front and Rear-End Wheel Alignment Specifications are required to be entered through Claim Entry and must be submitted on a Warranty (W) Claim when applicable. (Rear-End Wheel Alignment Specifications may not always be available and therefore are not required in these instances.)

FAILURE CODE:

ZZ	Service Action
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