

9003644 07/19/2017 MY17 RU

## GPOP - Issue Review System

**Part Number:** 68240040A\$, 68185994A\$, 68185995A\$

**Part Description:** Sliding Door Center Roller Hinge. Left and Right Doors

**Issue Description:** If the vehicle is in for sliding door center hinge opening/closing (metal on metal grinding) noise on RU 2017 with a build date after October 1, 2016, FCA is looking to gather information prior to repairing the vehicle. Please contact Kevin Murphree via Cell Phone (248) 613-3417 or Chris Sytec via Cell Phone (248) 494-3976. If no response in 15 minutes, proceed with repair.

If the dealership is within the Metro Detroit Area, Engineering would like to analyze the vehicle in person prior to repair.

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Contact us at [CAGRIS@Chrysler.com](mailto:CAGRIS@Chrysler.com) for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.

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