

GPOP - Issue Review System

Part Number: 68239853A\$

Part Description: UConnect Theater Remote

Issue Description: Before replacing the Remote Control for the Rear Seat Entertainment system due to pairing issues, ensure that the VRM and radio software is at the latest level.

If remote pairing still fails at the newer software levels, perform a reset on the remote by simultaneously pressing the Play/Pause, Down, and Screen buttons and holding for about 5 seconds until the remote backlighting flashes. It is also suggested to turn the ignition off, close all the doors, and wait for the cluster to go to sleep. Key the car back to ACC and retry the pairing procedure.

For any additional questions regarding part numbers, software levels, or support please call Matt Marcantonio at Cell (248) 505-5005 or Rick Gordon at Cell (248) 630-6281.~

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.