



NUMBER: 23-032-17

GROUP: 23 - Body

DATE: July 8, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-055. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN's HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

SUBJECT:

Left Front Door Cup Holder Insert Missing

OVERVIEW:

This bulletin involves installing the missing cup holder in the driver's interior door panel.

MODELS:

2017 (DS) RAM 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.

NOTE: This bulletin applies to vehicles built on or after May 27, 2017 (MDH 0527XX) and on or before May 31, 2017 (MDH 0531XX) equipped with any of the following:

- Premium Door Trim Panel (Sales Code CBF).
- Luxury Door Trim Panel (Sales Code CTC).
- Off Road Truck Door Trim Panel (Sales Code CBG).
- Prem Vinyl Door Trim W/Map Pocket (Sales Code CBZ).
- Highline Door Trim Panel (Sales Code CBW).
- Deluxe Door Trim Panel (Sales Code CTM).

SYMPTOM/CONDITION:

Some customer's may notice the cup holder insert is missing from left front door panel.

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RRT VIN list, perform the Repair Procedure.

PARTS REQUIRED:

Qty.	Part No.	Description
1	1LD23XXXAA	Foam Cup holder, LF

REPAIR PROCEDURE:

1. Install the foam cup holder insert into the interior door trim panel (Fig. 1) .



Fig. 1
Location of Driver's Door Cup Holder Insert

1 - Foam Cup Holder Insert

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
23-14-35-98	Door Cup Holder Insert - Install (1 - Semi-Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

FAILURE CODE:

ZZ	Service Action
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