

NUMBER: 08-067-17

GROUP: 08 - Electrical

DATE: July 29, 2017

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THIS SERVICE BULLETIN IS ALSO BEING RELEASED AS RAPID RESPONSE TRANSMITTAL (RRT) 17-067. ALL APPLICABLE SOLD AND UN-SOLD RRT VIN'S HAVE BEEN LOADED. TO VERIFY THAT THIS RRT SERVICE ACTION IS APPLICABLE TO THE VEHICLE, USE VIP OR PERFORM A VIN SEARCH IN TECHCONNECT. ALL REPAIRS ARE REIMBURSABLE WITHIN THE PROVISIONS OF WARRANTY.

THE WITECH SOFTWARE IS REQUIRED TO BE AT THE LATEST RELEASE BEFORE PERFORMING THIS PROCEDURE.

SUBJECT:

Forward Collision Warning Disabled

OVERVIEW:

This bulletin involves replacing the adaptive speed control sensor (also known as the Adaptive Cruise Control/ACC sensor or module, or the radar sensor or Driver Assistance System Module (DASM)).

MODELS:

2017 (MP) Jeep Compass

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA and EMEA.

NOTE: This bulletin applies to vehicles built on or after March 20, 2017 (MDH 0320XX) and on or before June 14, 2017 (MDH 0614XX) equipped with the Adaptive Cruise Control W/Stop & Go (Sales Code NHZ) and/or Full Speed Fwd Collision Warn Plus (Sales Code LSU) and/or Advanced Brake Assist (Sales Code BGG) and/or Enhanced Adaptive Cruise Control (Sales Code NH1).

SYMPTOM/CONDITION:

The customer may describe that the "Forward Collision Warning OFF" telltale is illuminated in the Instrument Panel Cluster (IPC) and the system is disabled.

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in TechCONNECT, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. For all other customers that describe the symptom/condition listed above, perform the Repair Procedure.

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PARTS REQUIRED:

Qty.	Part No.	Description
1	68248539AE	Adaptive Cruise Control Sensor

NOTE: It is necessary to return the old part to the Quality Engineering Center. Dealers are advised to follow the Warranty Parts Return Documentation procedure per the Warranty Administration Manual and hold all parts until the claim is paid and the disposition is established.

REPAIR PROCEDURE:

1. Remove and replace the Adaptive Cruise Control Module (ACCM). Refer to the detailed service procedures available in DealerCONNECT>TechCONNECT under: Service Info 08 - Electrical/8E - Electronic Control Modules/Module, Adaptive Cruise Control/Removal and Installation

NOTE: It is not necessary to remove the entire front fascia. Remove the ACC fascia closeout bezel (Fig. 1) to expose ACCM and mounting bracket bolts (Fig. 2).



Fig. 1
Remove ACC Fascia Closeout Bezel



Fig. 2
ACCM Mounting Bracket

NOTE: The Proxi configuration data must be aligned in the new ACC Module. Follow the routine outlined in the diagnostic scan tool for Proxi Configuration Alignment under Body Control Module (BCM) Miscellaneous Functions menu.

2. It is necessary to perform the module programming when replacing the ACC Module. Refer to the detailed service procedures available in DealerCONNECT>TechCONNECT under: Service Info 08 - Electrical/8E - Electronic Control Modules/Module, Adaptive Cruise Control/Module Programming.

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NOTE: Due to safety concerns, it is recommended that a second person assist in the ACC Aim Alignment procedure.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

Labor Operation No:	Description	Skill Category	Amount
08-20-27-A1	Module, Adaptive Cruise Control - Replace and Program (1 - Semi-Skilled)	6 - Electrical and Body Systems	1.6 Hrs.

FAILURE CODE:

ZZ	Service Action

FAILURE CODE:

The dealer must choose which failure code to use depending on if this is a Rapid Response Transmittal (RRT) or Service Bulletin.

- If the customer's concern matches the SYMPTOM/CONDITION identified in the Service Bulletin, failure code CC is to be used. When utilizing this failure code, the 3C's must be supplied.
- The failure code "RF" (Required Flash) can no longer be used on Service Bulletin flashes. The "RF" failure code can only be used on RRT.
- The "RF" failure code is required for essential module flash/reprogramming and can only be used after confirmation that the VIN is included on the RRT.

CC	Customer Concern
RF	Required Flash