



**NUMBER:** 08-059-17

**GROUP:** 08 - Electrical

**DATE:** July 13, 2017

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**SUBJECT:**

Door Ajar Warning Light Always Stays Illuminated

**OVERVIEW:**

This bulletin involves aligning the sliding door switch contact button on either sliding door.

**MODELS:**

2014 - 2017 (VF) RAM ProMaster

**NOTE:** This bulletin applies to vehicles within the following markets/countries: LATAM and NAFTA.

**NOTE:** This bulletin applies to vehicles built on or after August 01, 2013 (MDH 0801XX) and on or before June 12, 2017 (MDH 0612XX).

**SYMPTOM/CONDITION:**

Customers may experience one or more of the following:

- The interior courtesy lamps do not turn off when all the doors are closed.
- The Instrument Panel Cluster (IPC) door ajar warning light illuminates indicating a door is still open after all the doors are closed.
- One or both sliding doors do not lock electronically with the rest of the doors.

**DIAGNOSIS:**

If the customer describes the symptom/condition listed above perform the Repair Procedure.

**REPAIR PROCEDURE:**

**NOTE:** Do not perform the Repair Procedure if the contact switch board is damaged.  
Replacement of the contact switch board may be required and the sliding door properly adjusted.

1. Fully open the sliding door.
2. **CAUTION:** Care must be used to protect the vehicles painted surfaces while performing the repair. Failure to do so may result in damage to the vehicles paint.

**NOTE:** Do not remove the contact switch board wires from the contact board. The repair procedure can be done with the contact switch connected to the sliding door and covers either sliding door.

Remove the plastic push pin from the door and contact switch board (Fig. 1) .

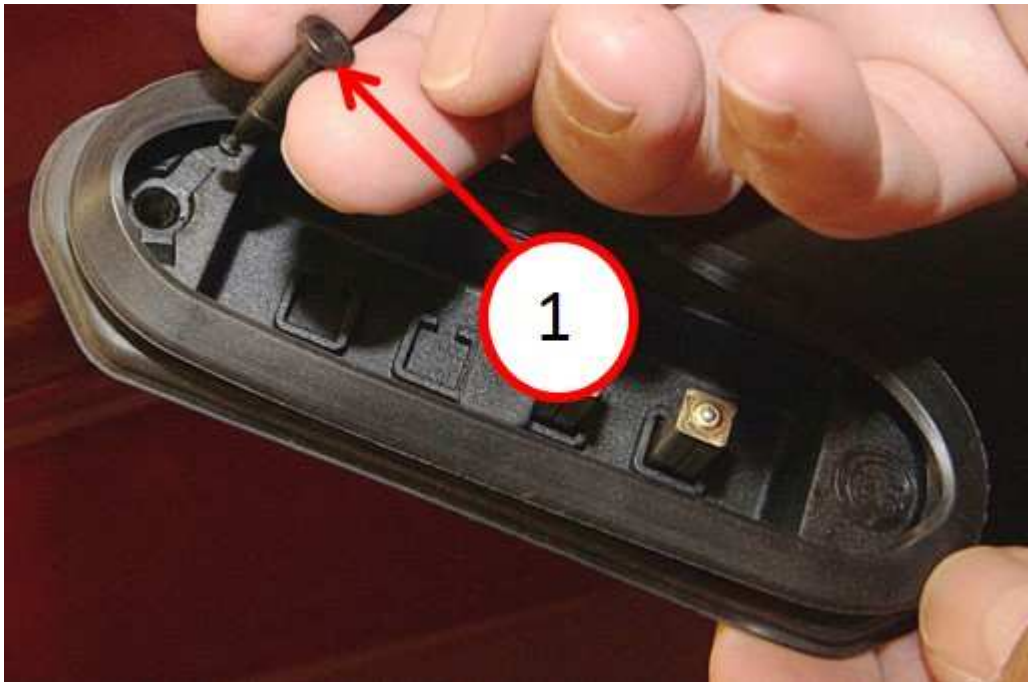


Fig. 1  
Push Pin And Contact Switch Board

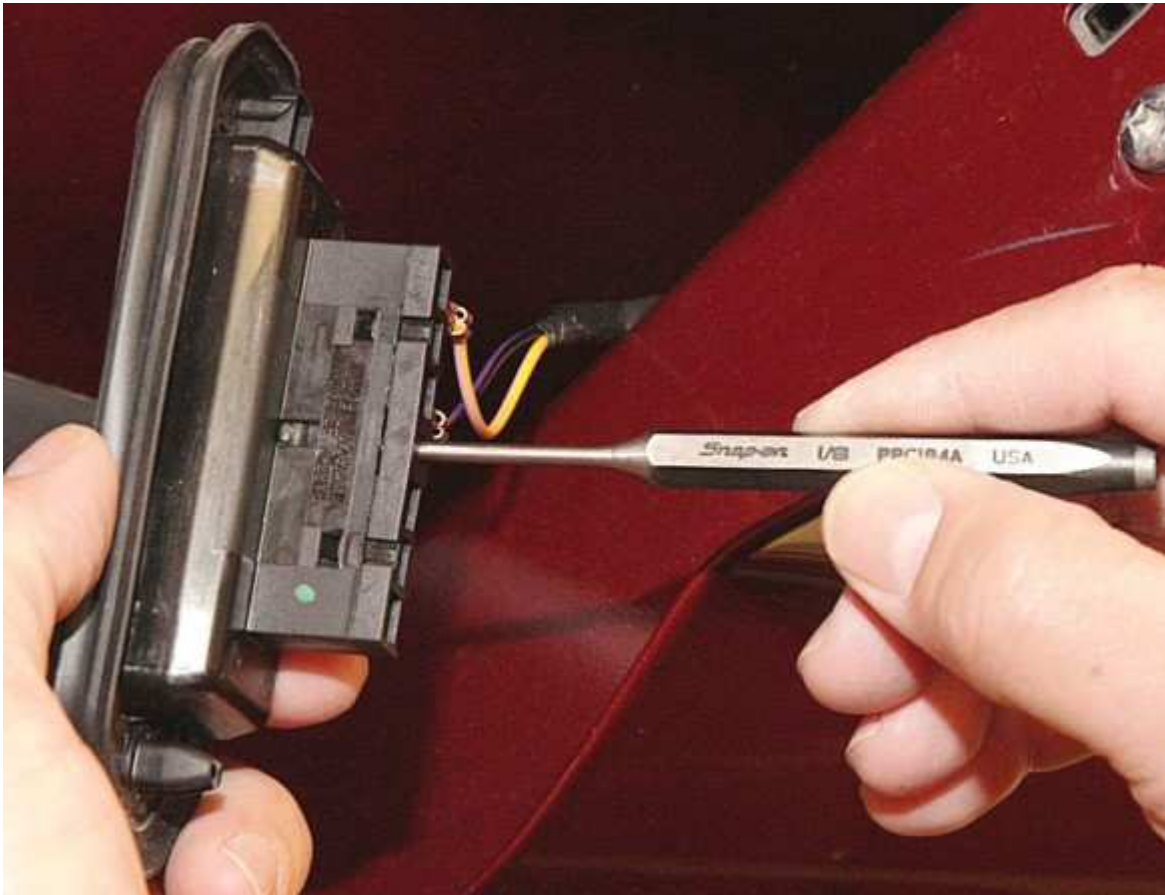
3. Remove the contact switch board from the sliding door (Fig. 2) .



**Fig. 2**  
**Contact Switch Board**

4. **CAUTION:** The plastic contact board button is very small. Do not lose the contact board button while removing. Failure to do so may result in the contact board switch needing to be replaced.

Using a 3.17 mm (1/8") punch or equivalent tool, push the back of the contact board button through the hole on the contact switch, outward (Fig. 3) and fully remove the contact board button from the contact board (Fig. 4) .



**Fig. 3**  
**Punch Pushing Back Of Button**



**Fig. 4**  
**Contact Board Button**

5. Install the contact board button by pushing the button into the contact board hole until one click is heard and contact button is level with the metal contact button above it (Fig. 5) . Do not push the contact button further into the contact board.



**Fig. 5**  
**Contact Board Button Installed**

6. Install the contact board on the sliding side door.
7. Install the plastic push pin on the contact switch board and door.

8. Close the sliding door and verify the courtesy lamps turn off and the door ajar warning light is not illuminated in the IPC. The contact button is self adjusting and will correctly adjust so the courtesy lamps will turn off when the door is closed. Did the courtesy lamps turn off?
- YES>>> This bulletin has been completed.
  - NO>>> Check sliding door adjustment and perform the Repair Procedure again. Refer to the detailed service procedures available in DealerCONNECT> TechCONNECT under: Service Info>23 - Body/Doors - Sliding/Door, Sliding/Adjustments.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
08-80-26-90	Reset Sliding Door Switch, One or Both Sides (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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